



cjhs

CALGARY
JOHN HOWARD
SOCIETY

Restoring Lives ■ Preventing Crime ■ Strengthening Communities

2013 ANNUAL REPORT





The Calgary John Howard Society (CJHS) is an important part of the Calgary community and has been for the past 65 years. Our organization is made up of people who work, live and care about the communities where we operate.

We provide resources to individuals who are at risk of offending and empower them to make positive choices and changes in their lives.

This 2013 annual report highlights the work being done to educate communities, encourage restorative response to crime and help men, women and youth find hope, learn skills, and reintegrate into our communities.

Restoring Lives • Preventing Crime • Strengthening Communities

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CJHS OVERVIEW

VISION

An informed community active in preventing crime.

MISSION

Promoting positive change through humane, just, and informed responses to crime and its effects.

VALUES

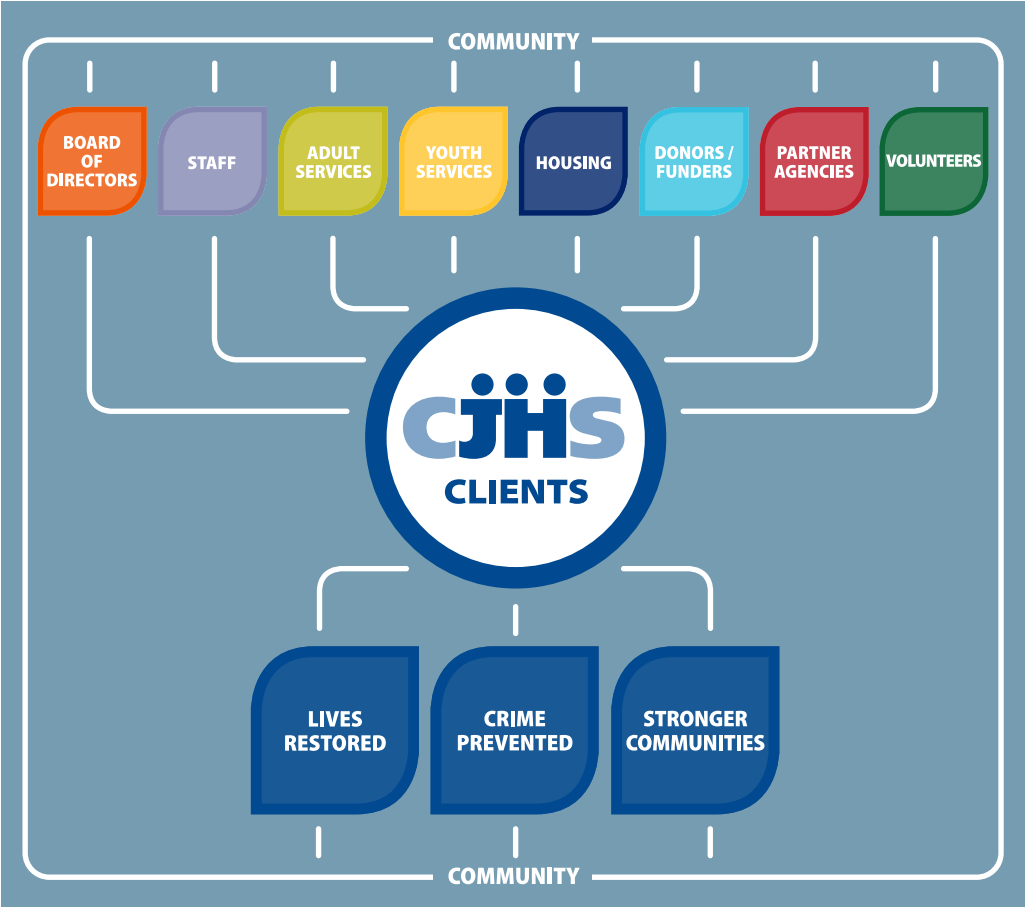
1. Every person has intrinsic worth and must be treated with dignity, fairness and compassion.
2. Every person has the right to live in a safe and peaceful society.
3. Every person has a responsibility to maintain a safe peaceful society through humane responses to crime.
4. Every person has the right and the responsibility to be informed about the criminal justice system.
5. Justice is best served through measures that resolve conflict, embrace diversity and repair harm.
6. Society has a unique responsibility to promote a positive development environment for youth.

GUIDING PRINCIPLES

1. Crime prevention is best served through social development.
2. Justice should be restorative.

OUR ENDS

1. Individuals at risk of offending will have alternatives.
2. Responses to crime will be community focused and restorative in nature.
3. Communities will take ownership in preventing crime.
4. The community will be informed about the criminal justice system.



MESSAGE FROM THE EXECUTIVE DIRECTOR



This year our Annual General Meeting is scheduled to occur on June 20th, 2014 which is exactly one year from the day we had to evacuate Bedford House due to the rising flood waters of the Bow and Elbow rivers. On June 21st it was determined that Bedford House had flooded and the damage from the water in the basement was extensive. Bedford House was closed for 5 months and we spent the remainder of the year getting back to normal operations. The lives of our clients and staff as well as the agency finances were greatly impacted. There is further detail regarding these events later in this annual report.

Like any disastrous event there were positive spinoffs due to the human spirits determination to overcome adversity. Right away, individuals from the RESOLVE Campaign and other agencies came to Bedford and waded through the mud to help clear-out the basement. As news of our disaster travelled we learned that other John

Howard Societies across Canada were raising funds to donate to help Bedford recover. I want to express our gratitude to all of the volunteers who got dirty and for the generosity and kind thoughts of the John Howard Societies.

I sincerely thank the Bedford team for their dedication and determination through the five months we were closed down. They remained resolved to help our clients through difficult transitions and actually grew stronger as a team. Agency staff teams accommodated and welcomed Bedford staff as they filled vacant positions in other programs. In addition, I would like to acknowledge the Seventh Step Society and the Salvation Army for their cooperation in helping us provide ongoing support to the residents of Bedford who were allowed to stay in the community.

Getting Bedford up and running significantly altered our financial position, resulting in a deficit for the year. The Stampede Association, who owns

“ Despite the flood we have been actively providing our programs and services and also adding new resources .”

the building through expropriation, would only commit to a one year lease after we repaired it, so the impact of this event is still being felt.

Despite the flood we have been actively providing our programs and services and also adding new resources. With support from the Calgary Homeless Foundation we acquired a 7 unit condo complex which our adult housing program can utilize for their clients. In the spring of 2013 we submitted a proposal to Health Canada to develop a youth drug prevention program building on the success of the Youth Drug Impact Project. Early in 2014 we learned that our proposal was successful and this fall we will launch Take Back Control at our youth residences and selected high schools.

In the spirit of continuous improvement our staff have been actively involved in our efforts to re-write our agency Human Resources Policies and in our Aboriginal Engagement initiative, which is supported by the Further Education Society of Alberta.

CJHS is one of nine partners in the RESOLVE Campaign to raise funds to build homes for 3000 vulnerable Calgarians and our involvement in RESOLVE will help us build a replacement for Bedford House. The CJHS Board of Directors is very active in this project in addition to the leadership and support they normally provide. I am pleased to report that a \$300,000 gift to RESOLVE from CIBC was directed towards CJHS to build our new residence.

Of course there were many other activities during the year which are reflected throughout this annual report. Needless to say, 2013 was an extremely busy year, which was again made possible by the dedication and efforts of our tremendous staff, Leadership Team and Board of Directors. Thank you all for your contributions to the agency.



Gord Sand *Executive Director*

MESSAGE FROM THE BOARD OF DIRECTORS



This is my first year back on the CJHS Board of directors after a 4 year absence, and it has been an exciting and challenging year. The Board itself is diverse and hardworking and I would like to take this opportunity to thank all of our Board Members for their dedication and service to the agency. We are sad to have to say farewell to Jamie Clark who has been with our Board of Directors since 2004 and has donated countless hours of work as a Board Member, Chair and our Bedford House relocation expert.

In addition to our normal Board of Director duties, the Board was also faced with dealing with the unfortunate repercussions of last year's flood and continuing with the planning and fundraising for our new Bedford House. We have joined RESOLVE which is a 9 agency Calgary fundraising campaign aimed at ending homelessness in Calgary, and we were very excited to be the recipients of a

\$300,000.00 donation from CIBC earlier this year which really legitimizes the importance of the work that we do at the CJHS.

We are looking forward to the challenges and rewards that await us next year. Thank you to all of the CJHS staff and volunteers – you make our job very easy!

Stephen C. Davis
Chair, Board of Directors

"Thank you to all of the CJHS staff and volunteers you make our job very easy."

BOARD OF DIRECTORS

Stephen Davis - *Chairman*

Marjorie Hunchak - *Vice Chair*

Matthew Hinshaw - *Secretary*

James Clark - *Director*

Sarah Goard - Baker - *Director*

Gabriel Chan - *Director*

Jacqueline Grabowski - *Director*

Harpreet Akulah - *Director*

YOUTH HOUSING



“When I had nowhere else to go Raido took me in and gave me a roof over my head. The staff supported me with school, transportation, a tutor and tools to stay out of the Calgary Young Offender Centre.”

-Radio House resident

YOUTH HOUSING PROGRAMS

ROOFS FOR YOUTH & ROOFS EXTENSION PROGRAM (AGES 15-24)

A Housing First program for young people who are exiting the justice system, the program is a partnership between CJHS and Woods Homes and offers support for housing, education, employment, and counseling/family support. The program is for young people who have been cyclically involved in the justice system, lack support from family or government and are homeless. The program aims to reintegrate young people into successful independence in the community via wrap-around case management.

YOUTH RESIDENTIAL SERVICES - RAIDO HOUSE & WINDSOR PARK (AGES 14-17 & 18-24)

Offers an innovative approach supporting youth to move from their life on the street to a life of independence. Raido House, an eight-bedroom residence is designed to support episodically homeless youth aged 14 to 17 without the support of family and/or child intervention services. Windsor Park, a nine-bedroom residence, provides semi-independent housing to youth between the ages of 18 to 24 who don't have support from family and/or intervention services. The youth are encouraged and assisted with goal planning, relationship development, skill development, advocacy, vocational support stabilization and outreach.

2013 RESULTS & ACHIEVEMENTS

ROOFS FOR YOUTH

- 61 participants entered into Roofs for Youth.
- 50% of clients were reunified with family.
- 90% of clients were involved in education after being in the program for 12 months.
- The program expanded to serve young people ages 18-24.

ROOFS EXTENSION PROGRAM

- 10 participants entered in the Roofs for Youth Extension Program.
- 100% of clients that completed an intake in 2013 were housed.

YOUTH RESIDENTIAL SERVICES - RAIDO HOUSE AND WINDSOR PARK

- 82 youth were provided with housing.
- 77 youth (94%) made progress achieving their goals and overcoming presenting concerns.
- 84% of youth participated in school, employment or both.
- 89% of youth remained housed at the 6 week follow up.
- Residents were connected with over 1600 services in our community.
- CJHS partnered with Servant's Anonymous Society to organize Raising the Roof Toque Campaign.
- In 2014 the youth residences will be refreshed with interior painting, some new appliances and new bedroom furniture for our residents.



YOUTH SERVICES



In 2013, CJHS offered 6 programs that directly impacted youth. These programs range from teaching youth about the Criminal Justice System to setting and achieving life goals by connecting them with school, family and their community.

YOUTH PROGRAMS

ABORIGINAL YOUTH OUTREACH PROGRAM (AGES 16-24)

Provides one-on-one client centered mentorship, support and advocacy to urban Aboriginal youth including cultural reconnection, goal planning, skill development, advocacy, vocational support and outreach. Youth are assisted in building positive lives, avoiding involvement in crime and learning skills.

THE CHILD AND YOUTH EMPOWERMENT STRATEGY (AGES 12-17)

Gives youth and their families the opportunity to participate in sessions where behaviours correlated with offending are explored and alternate behaviours are strategized helping youth form healthier self-identities as well as social and life skills development.

CRIMINAL JUSTICE EDUCATION

Promotes knowledge of the Criminal Justice System and the Youth Criminal Justice Act through in-class presentations, mock trials and community presentations that explore the impacts of crime and raise community awareness.

RESTORATIVE ACTION FOR TRANSFORMATION (RAFT) (AGES 12-18)

Consists of three programs offering restorative interventions for youth focusing on responsibility, accountability, empathy development and reparation. This is done through Community Conferencing, Victim Offender Dialogue and Crime Impact Sessions. RAFT is a collaboration between CJHS, City of Calgary Youth Justice, Mennonite Central Committee (MCC) and Calgary Family Services (CFS).



“I received your support when I needed it most. I was given the chance to straighten my life out and get back on track. Every day I work towards the goals you helped me set. Thank you.” - Youth client

YOUTH ADVOCACY & SUPPORT (AGES 14-18)

Provides advocacy, support and mentorship for youth that are experiencing difficulties with family breakdown, addictions, financial issues, disconnect with the school system, negative peer groups and mental health. Support is given to clients helping them through crisis situations, connecting them to local resources and providing opportunities for a healthier lifestyle.

YOUTH DRUG IMPACT PROJECT

CJHS looks forward to starting the Take Back Control Project in 2014 aimed at youth drug prevention by building on the success of the Youth Drug Impact Project which ended in March 2013.

YOUTH SERVICES CONTINUED



“We have been fortunate to partner with CJHS for the past three years to offer education sessions on pertinent topics such as the Youth Criminal Justice Act and Restorative Justice. The parents and professionals that have attended these sessions have shown great interest and appreciation for the information presented, particularly when they are struggling to support a youth involved with the law.” - Alberta Health Services - Community Education Services

2013 RESULTS & ACHIEVEMENTS WITH YOUTH

ABORIGINAL YOUTH OUTREACH PROGRAM

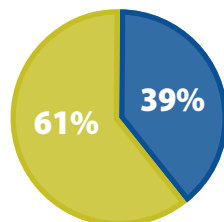
- This year, 68 youth were provided with outreach services.
- 25 youth were provided with smudge kits including sweet grass, sage, abalone shell and feathers.
- 53 youth (78%) were able to obtain and or maintain housing in a safe and stable environment while 46 youth (68%) participated in an education program.

THE CHILD AND YOUTH EMPOWERMENT STRATEGY

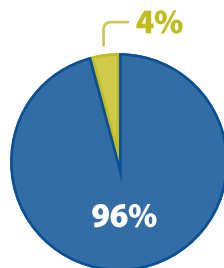
- Program referrals increased over 25% from 66 in 2012 to 91 in 2013 with program participation increasing from 64 youth in 2012 to 88 in 2013.
- 86 participants successfully completed the program and 96% of youth enrolled in the program haven't re-offended.

CRIMINAL JUSTICE EDUCATION

- A total of 718 presentations were given on the Canadian Criminal Justice System and the Youth Criminal Justice Act to an audience of 18,998. This was an increase of 132 presentations from 2012. The number of junior high presentations given also increased by 66%.
- Implemented a new program “How Bullying Behaviours Relate to Criminal Charges.”



Aboriginal Youth accounted for 39% of young people admitted to the corrections system in 2011/12. - *Juristat - Admissions to Youth Correctional Services in Canada 2011/12*



96% of youth who participate in The Child and Youth Empowerment Strategy program are not re-offending. - *Calgary Youth Attendance Centre*



"A young Aboriginal man approached the program seeking knowledge and understanding of his cultural background. He had a history of addictions, family violence and was at risk of gang involvement. During his time in the program he connected with an elder, smudged daily and accessed education. One of his greatest accomplishments was completing the Youth Culinary Arts Program and winning the Iron Chef competition." - CJHS Aboriginal Youth staff

RESTORATIVE ACTION FOR TRANSFORMATION (RAFT)

- 188 people participated in the RAFT program during the first year.
- 15 face-to-face meetings were facilitated between victims & offenders.
- 109 Crime Impact Sessions were facilitated.
- 100% of victims reported satisfaction with the offender's efforts to repair harm.
- 89% of youth demonstrated an increased understanding of the impact their behaviour had on themselves, others and the community.
- 97% of youth accepted responsibility for their role in the offending behaviour.
- 94% of youth identified changes they need to make to be crime free.

YOUTH ADVOCACY & SUPPORT

- In 2013, program referrals increased by 56% while intakes increased by 38%.
- 70% of clients saw improvements in 6 out of 11 areas of assessment.
- Support was provided to 51 youth (36 males & 15 females).
- 33 of the clients were Caucasian and 16 were Aboriginal.

ADULT HOUSING



“I get choices in my life now whereas without a place, that ability is taken away from me and it really does make a person feel a lot less like a person.”

-AHRP client

ADULT HOUSING PROGRAMS

ADULT HOUSING REINTEGRATION PROGRAM (AHRP)

A Housing First program that offers intensive case management support to adults that are experiencing chronic homelessness and chronic interaction with the justice system. The goal is for clients to transition from institutions directly into sustainable housing, address issues leading to their cycle of homelessness and criminal involvement while helping clients gain the skills necessary to maintain housing and graduate from the program. AHRP is funded by the Calgary Homeless Foundation and is part of the 10 Year Plan to End Homelessness Initiative.

BEDFORD HOUSE

Provides a community based apartment style residential facility for males on conditional release. Bedford House attempts to meet the social and clinical needs of residents through referrals to parole or community programs as well as building professional relationships with the residents. Bedford has 22 beds and the program plays a major role in the reintegration process and the risk management of residents.

BERKANA & SABRINA HOUSE

Berkana House is a community residence that provides a safe, respectful and empowering environment for women transitioning from prison to the community. The apartment-style building of four individual suites and two, two-bedroom suites is a place where residents are supported and encouraged to connect with necessary supports and programming in the community. Sabrina House is an extension of Berkana and has 3 shared bedrooms. What makes Berkana and Sabrina House unique, is that they both accommodate women and their children.



2013 RESULTS & ACHIEVEMENTS

ADULT HOUSING REINTEGRATION PROGRAM (AHRP)

The program was officially launched on April 2, 2013 and went on to receive 252 program referrals. 25 clients were accepted into the program and 17 clients were housed. 82 % of those clients maintained housing after 3 months. This past year, 20 housing locations were secured and 80% of them were master leased by the program.

BEDFORD HOUSE

Bedford House had 43 residents this past year down from the usual 70-80 because the house was severely affected by Calgary's June flood. Bedford House was evacuated on June 20, and all residents were forced to relocate; some had to be returned to Federal Institutions. However, from June 20 to August 31, CJHS was able to continue to operate from two temporary locations to accommodate the residents who were not returned to institutions. Many former Bedford residents requested to return to Bedford upon it's reopening on November 19.

BERKANA & SABRINA HOUSE

Berkana and Sabrina House housed 36 clients in 2013. Traditional cultural programing was introduced including: weekly pipe ceremonies, medicine wheel teachings, sweat lodge time and tipi teachings. Berkana and Sabrina House are a joint partnership between CJHS and Elizabeth Fry Society.

ADULT SERVICES



In 2013, CJHS offered 6 adult service programs ranging from emergency assistance and literacy to helping individuals get social benefits, stable housing and become employable. Our programs give individuals alternatives to crime.

ADULT PROGRAMS

ANGER MANAGEMENT PROGRAM

Provides clients with skills and resources so they can deal with their anger more effectively. Topics include emotional management, forgiveness, stages of change, stressors/triggers, effective communication and healthy relationships. The program is for adult clients on probation, house arrest, alternative measures, pre-trial probation and peace bonds.

EMERGENCY INTAKE PROGRAM

Works as the hub of Adult Services at the CJHS main office. Emergency Intake provides foundational support for all clients wishing to access programs and services including basic needs, employment, education, finances, counseling, transportation, record suspensions, document assistance, contact with family, community supports and connection to external resources.

EXTENDED FASD SUPPORT PROGRAM

Supports individuals who have or are suspected of having Fetal Alcohol Spectrum Disorder (FASD). The program helps individuals establish long term wrap around community support teams, navigate the legal system and access a formal diagnostic assessment of FASD. Weekly FASD Action Hall group meetings are also held where self-advocacy and life skills are taught alongside understanding of how FASD plays out in the life of a person diagnosed.

LITERACY PROGRAM

Works with men and women to acquire literacy skills and develop a foundational literacy level to a grade 9 skill equivalent. This happens through one-on-one sessions and group sessions held at a variety of locations including Inn from the Cold, Simon House, Calgary Remand Centre, TKO (Treatment Knowledge Opportunity) Unit and the Calgary Correctional Centre.



LEARNING ENHANCED EMPLOYMENT PROGRAM (LEEP)

Provides employment preparation and training programs for men and women who have or are at risk of having involvement with the criminal justice system and currently face unemployment/underemployment, financial barriers and difficulty finding/keeping a job. The goal is to enable clients to enter the work force as expediently as possible by teaching job preparation skills (targeted resumes/cover letters, interview skills, basic computer applications, money management), life management skills (enhancing self-esteem, communication, cooperation, problem solving) and offering industry certification training (H2S Alive, Petroleum Safety Training, Standard First Aid/CPR).

PRISON SERVICES

Provides incarcerated individuals at the Calgary Remand Centre and Southern Alberta Forensic Assessment Center with a link to services and supports that will help them reintegrate into the community upon their release. The focus is on assisting inmates to develop a release plan that will encourage them to look at various aspects of their life, define goals in each area and lay out appropriate steps that will help them achieve personal success.

ADULT SERVICES CONTINUED



“I really enjoyed it. I just wish it was longer so I could learn more from these positive people.”

-Adult Services client

2013 RESULTS & ACHIEVEMENTS WITH ADULTS

ANGER MANAGEMENT PROGRAM

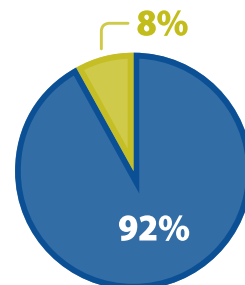
There were 23 anger management classes facilitated and 188 people successfully completed the program. Pre and post evaluation surveys were to be designed for 2014 participants however, the contract for the program will not be renewed beyond June 2014.

EMERGENCY INTAKE PROGRAM

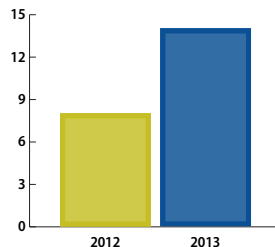
A total of 3555 contacts with clients took place. Intake saw 897 new clients, 335 were provided with direct assistance, 616 received specific information to address their needs and 210 internal/external referrals were made. Services provided to women increased 28%. Requests for assistance with Record Suspension applications remained consistent this year despite a significant cost increase. Additional support meetings are now being held monthly for people experiencing the incarceration of a loved one through the Caring For Families Project.

EXTENDED FASD SUPPORT PROGRAM

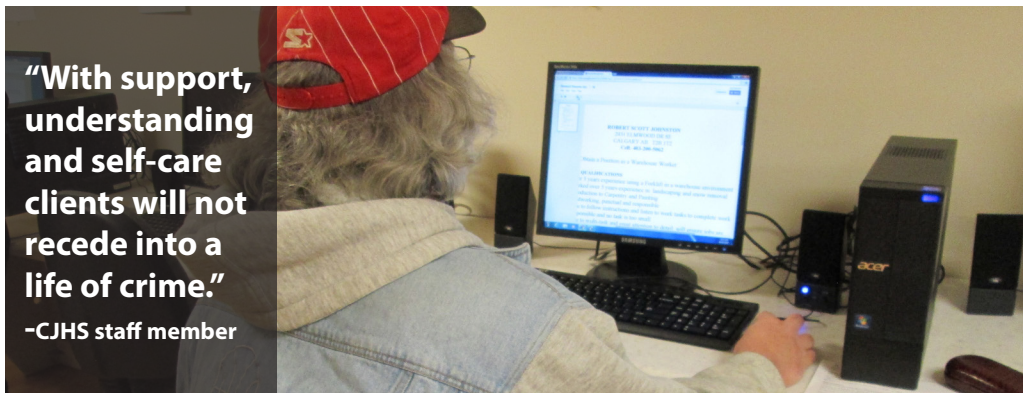
The program has 139 active/total clients and added 41 new clients this past year. 632.5 face-to-face supported hours were spent working with clients and 136 Community Support Teams are now in place. 71% of clients didn't re-offend this year and 93% identified examples where they initiated access to resources. The UofC Faculty of Medicine Residents started to participate in weekly group FASD Action Hall meetings to gain a better understanding of FASD.



After completing LEEP 92% of graduates reported finding work and still working three months later.



In 2013, 14 FASD clients transitioned into independent living with supports compared to 8 in 2012.



LEARNING ENHANCED EMPLOYMENT PROGRAM (LEEP)

There were 8 LEEP groups and 17 summer session courses facilitated, with a total of 163 participants and over 120 graduates. The number of LEEP inquiries increased by 54% and in 2014 the program will research incorporating more certification training options.

LITERACY PROGRAM

A total of 369 learners were helped with their literacy issues and an additional 27 clients were reached through 7 Digital Literacy Classes facilitated by the Calgary Public Library. In 2013, CJHS staff spent 2010 hours working with literacy clients. The Calgary Remand Centre hosted 160 one-on-one sessions along with 104 TKO group classes leading to two CJHS literacy learners completing their GED while in Remand.

PRISON SERVICES

- A total of 1322 contacts were made with inmates at Calgary Remand Centre and Southern Alberta Forensic Assessment Center this past year. 1043 clients received information and assistance connecting them with resources in the community while incarcerated and upon release.
- 129 clients connected with CJHS after their release for further support and assistance.
- The biggest challenge remains in clients finding affordable, safe and/or supported housing upon release.

2013 HIGHLIGHTS

JANUARY

- Restorative Action For Transformation (RAFT) is launched
- Raising the Roof Campaign kicks off and CJHS sells toques

FEBRUARY

- John Howard Canada Board Meeting in Calgary
- Adult Housing Reintegration Program starts

MARCH

- Youth Drug Impact Project ends
- Radio House & Windsor Park achieve accreditation from Canadian Accreditation Council & Calgary Homeless Foundation
- CJHS participates in Social Justice Encounter: Change for a Better World

APRIL

- Adult Housing Reintegration Program accepts its first referral and houses its first client
- A CJHS literacy learner wins the Life of Learning award from Calgary Learns
- CJHS participates in Law Day

MAY

- The 11th Avenue office opens

JUNE

- Bedford House is evacuated and flooded
- CJHS Annual General Meeting
- HR policy and procedure review starts
- Roofs for Youth moves to 11th Avenue office

JULY

- Learning Enhanced Employment Program (LEEP) starts its first summer program
- Roofs for Youth Team camping trip

AUGUST

- Launch of the FESA funded Aboriginal Engagement Initiative
- Youth Services Team Retreat at Heritage Park

SEPTEMBER

- CJHS takes part in United Way campaign kickoff
- CJHS summer BBQ rained out
- One year communications pilot concludes

OCTOBER

- CJHS literacy learner wins Life of Learning Award from Literacy Alberta
- Joe Media volunteers with CJHS to create a housing video
- Local artist paints CJHS mural on the back of the main office

NOVEMBER

- Bedford House reopens
- Offer to purchase a 7 plex building submitted
- RAFT presents at the Alberta Restorative Justice Association's provincial conference

DECEMBER

- UofC's faculty of medicine presents the Extended FASD program with a plaque stating their contribution to the education of future physicians.
- 2014 CJHS fundraiser calendar includes photos taken by youth at CJHS residences
- CJHS Christmas open house and staff party

JUNE FLOOD

In the days leading up to June 20, 2013 Alberta experienced heavy rainfall that triggered catastrophic flooding described by the Provincial Government as the worst in Alberta's history. Calgary's rivers overflowed creating flooding, a state of emergency and sent communities racing to evacuate. CJHS' Bedford House is located on the Calgary Stampede grounds, one of the hardest hit areas.

Bedford House sustained 3 meters of water damage in the basement resulting in damage to the electrical system, boiler, water heater, freezer, dry wall and client's personal possessions. Evacuating Bedford's clients proved to be extremely challenging. One location in Calgary was able to accommodate nine residents, another housed five, while other residents were forced to return to prison. During this time of added stress and multiple transitions Bedford House staff continued to visit and support clients.

Bedford House officially reopened on November 19, 2013. CJHS didn't layoff any staff while Bedford House was closed which made the reopening of the facility a smooth transition.

CJHS would like to express our gratitude to our staff, volunteers who helped clean up Bedford House and to other John Howard Societies who came to our aid with support and financial assistance. To everyone who helped during our time of need THANK YOU!



RESOLVE CAMPAIGN

RESOLVE

Making Calgary a better home for *everyone*.

The issue of homelessness in Calgary is intensified by a critical shortage of affordable housing. There are currently 3,500 Calgarians currently experiencing homelessness and another 14,000 households at risk of becoming homeless.

Nine established, experienced and respected social service agencies have come together in the RESOLVE Campaign to address this shortage. Their single, one-time goal is to raise \$120 million to provide affordable and supported rental housing for 3,000 vulnerable and homeless Calgarians.

RESOLVE is a unique, first-of-its-kind model of collaboration, where the nine agencies are working together with government, business and community leaders to help end homelessness in Calgary. Not only will this model change the lives of thousands of Calgarians, it will also reduce the costs of healthcare, police, emergency services, the justice system and corrections, allowing those funds to be allocated elsewhere.

With continued momentum, the end of the Campaign will see 3,000 people receive keys to an affordable and supported home of their own. CJHS is a proud partner of the RESOLVE Campaign.



BEDFORD HOUSE RELOCATION

RESOLVE

Making Calgary a better home for everyone.

CJHS | CALGARY JOHN HOWARD SOCIETY

Goal > \$5 million

Serving 121 marginalized, vulnerable and homeless individuals, who are involved in the justice system, in 6 locations (in addition to scattered-site community housing)

CALGARY JOHN HOWARD SOCIETY

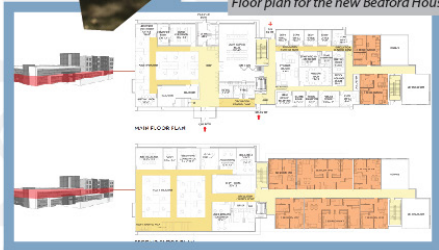
Land contribution \$1.4 M



Rendering for the new Bedford House

Vision: An informed community active in preventing crime.

Floor plan for the new Bedford House



New Bedford House

32
residents

26
units

- ▶ Estimated completion 2017
- ▶ Located in the Manchester industrial area (SE)
- ▶ One-bedroom and two-bedroom units
- ▶ Space for counselling, interviewing, meetings, offices
- ▶ Tenant supports will be provided 24/7 by the Calgary John Howard Society and its partners and include case management, referral services, employment and literacy programming, and access to community activities.

COMMUNITY INVOLVEMENT

CJHS is very involved in the larger Calgary community. Our staff are dedicated to the vision of an informed community active in preventing crime. CJHS staff contribute to boards, groups, committees and associations that matter to our organization and impact our clients.

COMMUNITY INVOLVEMENT	CAA Placement Committee - Youth	United Way Advisory Committee
Justice Constellation - Calgary	CAA Placement Committee - Adult	Drug Court Board of Directors
Poverty Reduction Initiative	Affordable Housing - CACHH	Calgary Domestic Violence Collective
Interagency Sector - CACHH	Executive Committee - CACHH	Homeless Serving Agency
Youth Sector - CACHH	FASD Justice Support Project for Youth	Communications Group
RESOLVE Steering Committee	Justice Domain - Calgary Urban Aboriginal Initiative	Calgary's Community ID Working Group
RESOLVE Working Group	MRU - Native Information Exchange	Literacy Alberta
Alberta Restorative Justice Association	CAA Advisory Committee	Calgary Literacy Committee
Society of Educational Resource Group (SERG)	Youth Case Management Group	Volunteer Calgary
ID Committee	CHF Discharge Planning Committee	FESA Aboriginal Project
Aboriginal Standing Committee on Housing and Homelessness	CHF System Planning Committee	PRHHA Prairie Region Halfway House Association
Gear Up Committee	Provincial JHS's ED group	Financial Futures Collaborative
HMIS Advisory Committee	JHSA Board of Directors	Calgary Fetal Alcohol Network (CFAN) Board of Directors
Alberta Criminal Justice Association		National Youth Justice Committee

**The work done at CJHS is only possible through funding and donations.
Your contributions are greatly appreciated. Thank you.**

FUNDERS/DONORS

Aboriginal Affairs and Northern
Development Canada

Alberta Gaming and Liquor
Commission

Alberta Government:
Innovation and Advanced Education
Alberta Health Services
Alberta Justice & Solicitor General
Human Services
Alberta Culture

Alberta Law Foundation

Anonymous Donor

Calgary Fetal Alcohol Network

Calgary Homeless Foundation

Calgary Learns

Callow & Associates

City Of Calgary:
Family & Community Support Services
Crime Prevention Investment Plan

Harry & Martha Cohen Foundation

Government of Canada:
Correctional Service Canada
Health Canada
Service Canada

Schools within:
Almadina Language Charter Academy
Calgary Board of Education
Calgary Catholic School District
Foothills School Division
Golden Hills School Division
Mountain View Academy Society
Rocky View School Division

Infosat Communications

Intact Insurance

John Howard Societies -
Flood Relief

Private Donor(s)

The Calgary Foundation

The Muttart Foundation

United Way Calgary and Area

FINANCIAL STATEMENT

FINANCIAL REPORT

In 2013 CJHS revenues grew by 13.2% due to increased contributions from funders. Overall the organization had a deficit of \$209,706 in 2013. The deficit was primarily due to the Bedford House flood that occurred in June 2013. This deficit does not include \$149,193, the capital investment used to repair the Bedford building. Part of the organizations deficit was a significant loss of revenue while Bedford was closed between June 21st and November 19th, 2013. The revenue was reduced due to the smaller number of residents housed at temporary locations until August 31st. From August 31st to November 19th there was no revenue earned at Bedford House.

CALGARY JOHN HOWARD SOCIETY - STATEMENT OF OPERATIONS **For the Year Ended December 31**

Revenue	2013	2012
Calgary Homeless Foundation	1,963,245	953,455
Government of Canada	967,220	1,336,846
United Way	658,984	612,623
CFAN FASD Service Network Program	338,318	322,046
Donations	233,943	271,225
Alberta Law Foundation	222,980	218,850
Fees for Service	171,176	158,043
Other Revenue	219,428	121,516
Calgary Learns	150,764	148,675
Other Grants	78,817	119,346
City of Calgary	144,072	155,322
Government of Alberta	125,715	169,567
Casino	-	73,243
	5,274,662	4,660,757

CALGARY JOHN HOWARD SOCIETY - STATEMENT OF OPERATIONS
For the Year Ended December 31

Expenses	2013	2012
Salaries and Benefits	3,809,306	3,275,100
Program Development	484,336	185,670
Professional Fees	324,020	280,749
Premises	294,013	304,872
Travel and Meetings	134,418	99,353
Office	122,526	117,189
Bank Charges and Interest	108,497	157,056
Amortization	93,73	86,513
Insurance	53,512	52,679
Staff Development	34,140	14,916
Publications and Memberships	18,510	14,224
Advertising and Promotion	907	1,913
Administration	6,450	6,450
	5,484,368	4,596,684
<i>Excess (deficiency) of revenue over expenses</i>	(209,706)	64,073

2014 LOOKING AHEAD

CJHS has many things to looking forward to in 2014. Here are a few:

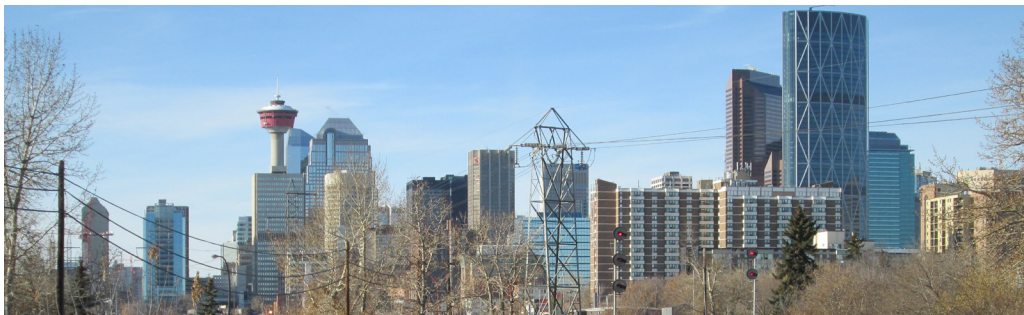
Through funding from Health Canada, CJHS will be a part of a national effort to curb adolescent substance abuse. The Take Back Control program will develop in early 2014 building on our earlier success from the Youth Drug Impact Project. The program will launch mid 2014 in selected Calgary high schools and in our youth residences.

Further Education Society of Alberta (FESA) has funded the Aboriginal Engagement Initiative which will bring Aboriginal elders into CJHS to oversee and contribute to the success of our organization through their unique perspective and knowledge.

2014 will also be a year where new human resource policies will be initiated. CJHS is working with a consultant to draft new policies and modernize outdated ones.

CJHS will continue to increase its focus on affordable housing and will start the year off by providing 14 individuals in Calgary with affordable rental accommodations through a 7 plex we have acquired.

Looking ahead to 2014, let us remember to celebrate our milestones/achievements and focus on the good work done at CJHS every day. Our work with clients helps to make Calgary a better place.





Restoring Lives ■ Preventing Crime ■ Strengthening Communities

917 Ninth Avenue South East | Calgary, Alberta | T2G0S5

Phone: 403-266-4566 | Fax: 403-265-2458

Twitter: @preventcrimenow

www.calgaryjohnhoward.org