



CJHS

CALGARY
JOHN HOWARD
SOCIETY

Restoring Lives ■ Preventing Crime ■ Strengthening Communities



2014 ANNUAL REPORT



The Calgary John Howard Society (CJHS) improves communities by reducing incidents of crime and creating safer communities. We work with people who are at risk of committing crime or have been involved in the criminal justice system, with the goal of providing options for them to choose a better way of life.

Over the past 66 years CJHS has worked with and responded to needs of the Calgary community. We work on solutions to the root causes of crime including: poverty, addictions, a lack of education and literacy. Over the past several years we have added housing programs to address another root cause of crime, homelessness.

This 2014 annual report highlights the work being done in the areas of housing, education, employment and personalized support so men, women and youth can find hope, learn skills and reintegrate into our communities.

RESTORING LIVES • PREVENTING CRIME • STRENGTHENING COMMUNITIES

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CJHS OVERVIEW

VISION

An informed community active in preventing crime.

MISSION

Promoting positive change through humane, just, and informed responses to crime and its effects.

VALUES

1. Every person has intrinsic worth and must be treated with dignity, fairness and compassion.
2. Every person has the right to live in a safe and peaceful society.
3. Every person has a responsibility to maintain a safe peaceful society through humane responses to crime.
4. Every person has the right and the responsibility to be informed about the criminal justice system.
5. Justice is best served through measures that resolve conflict, embrace diversity and repair harm.
6. Society has a unique responsibility to promote a positive development environment for youth.

GUIDING PRINCIPLES

1. Crime prevention is best served through social development.
2. Justice should be restorative.

OUR ENDS

1. Individuals at risk of offending will have alternatives.
2. Responses to crime will be community focused and restorative in nature.
3. Communities will take ownership in preventing crime.
4. The community will be informed about the criminal justice system.



MESSAGE FROM THE EXECUTIVE DIRECTOR



I am happy to report that in 2014 we have been able to recover from the last year's disastrous flood, during which we sustained extensive damage to Bedford House and had to close it for many months. This resulted in a substantial financial loss which we have been able to recover through insurance and the generosity of United Way and Red Cross flood relief programs. To further improve our financial situation we were able to subdivide and sell our property at Builders Road and retire the debt we incurred on the purchase of the property. We now own the lot and have a development permit to build our new residence and office building as soon as we have sufficient funds to do so. To that end, we are one of the nine partners in a fantastic capital campaign, RESOLVE, which will raise \$120,000,000 to build affordable housing for 3000 homeless Calgarians.

However, not everything went smoothly in 2014. Just before Christmas we received notice that our lease at Bedford (it was expropriated in 2005) would not be renewed and we would have to vacate the property by January 31st, 2015. Our Board of Directors acted swiftly and managed to get the date extended to August 31st, 2015. We are presently in the process of trying to find an alternative building so we can carry on our work of safely transitioning individuals returning to our community from prison.

In this AGM report you will find information on the extensive programming the CJHS has provided over the past year to prevent and reduce crime in our community. We were able to increase this programming by adding a new youth drug program, Take Back Control, and adding an Immigrant Outreach Youth Worker to our Youth Advocacy and Support program. Our employment services were also expanded by

“ With continuous improvement in mind, we have acquired funding to assist us in the development of a new strategic plan .”

adding Pathway to Employment, a program designed to advocate hiring our clients with potential employers and providing support to those clients having difficulty finding employment.

With continuous improvement in mind, we have acquired funding to assist us in the development of a new strategic plan and to prepare for accreditation in our youth programming. Also, with support and funding from Further Education Society of Alberta, we have engaged the organization in activities and learning about Aboriginal culture. In all these areas we have much more work to do in 2015.

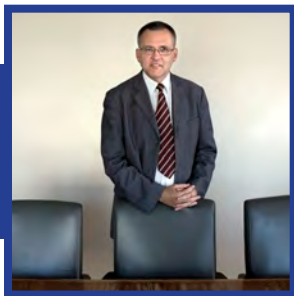
In the past year, the staff members of CJHS have, again, demonstrated their dedication in working with our clients, many who are vulnerable and marginalized, helping them to be successful. I appreciate and thank them for their efforts as they

are the ones who make things happen and who make a difference in the lives of people we work with. I also want to thank the Board of Directors, who volunteer so much of their time, for their support and leadership, especially during this time of fund raising and relocation. Finally, I want to acknowledge and thank the members of the Leadership Team for working with me and sharing in the management of this organization. Thank you all for everything you do for the agency.



Gord Sand *Executive Director*

MESSAGE FROM THE BOARD OF DIRECTORS



The Board's main focus in 2014 was once again dealing with the Bedford House relocation which included searching for a temporary location for the facility as it has become apparent that we will be unable to remain in our current location until the new Bedford House is completed. We optimistically look forward to 2015 and the prospect of finally being in a financial position to commence construction after so many years of hard work.

Related to the Bedford relocation is our commitment to the RESOLVE Campaign which is a 9 agency Calgary fundraising campaign designed to raise

\$120 million to help end homelessness in Calgary. Funds have been raised from many prominent Calgary businesses and individuals and we look forward to future successes in 2015. Our thanks go out to Marjorie Hunchack for all of the time that she has put in as the CJHS's representative to this important campaign.

Our Board is strong and vibrant but we are sad to have to bid farewell to Matthew Hinshaw who has been a staple on our Board for 8 years and our Secretary for most of those. His reliability and sober thoughts will be sorely missed.

“Sincerest gratitude for all of the hard work put in by CJHS staff and volunteers. Together, we really do make a difference in our community!”

The Board is very pleased with the successes that our various programs have enjoyed over the year and we would like to express our sincerest gratitude for all of the hard work put in by our CJHS staff and volunteers throughout the year. Together, we really do make a difference in our community!



Stephen C. Davis *Chair, Board of Directors*

BOARD OF DIRECTORS

Stephen Davis - *Chair*

Marjorie Hunchak - *Vice Chair*

Matthew Hinshaw - *Secretary*

Sarah Goard-Baker - *Director*

Gabriel Chen - *Director*

Jacqueline Grabowski - *Director*

Harpreet Aulakh - *Director*

YOUTH HOUSING



“When my Mother kicked me out of the house I had no place to go and Windsor Park took me in. I was able to graduate grade 12 and I am now going into my second year of University for Social Work. None of it would have been possible without CJHS.”

- Windsor Park resident

YOUTH HOUSING PROGRAMS

ROOFS FOR YOUTH (AGES 15-24)

Roofs For Youth is a Housing First program for young people who are at risk of or involved in the criminal justice system and experiencing homelessness. The program offers support for housing, education, employment, strengthening of natural supports and support during crisis. The program works with youth through a client-centered empowerment model to support community integration of these young people, who are moving towards successful independence via wrap-around case management.

YOUTH RESIDENTIAL SERVICES - RAIDO HOUSE & WINDSOR PARK (AGES 14-17 & 18-24)

Youth Residential Services offer an innovative approach to support youth to move from their life on the street to a life of independence. Raido House, an eight-bedroom residence, is designed to support episodically homeless youth aged 14 to 17 without the support of family and/or child intervention services. Windsor Park, a nine-bedroom residence, provides semi-independent housing to youth between the ages of 18 to 24 without the support of family and/or child intervention services. Service activities include: goal planning relationship development, skill development, advocacy, vocational support, stabilization and outreach.

2014 RESULTS & ACHIEVEMENTS

ROOFS FOR YOUTH

- Program capacity: 50 clients.
- Average client age was 19.
- 100% of clients connected with community services.
- 60% reduction in social services use at 6 months.
- On average 71% of clients were housed.
- 87% client retention rate.
- In April 2015 CJHS will take sole ownership of the program but continue to collaborate with Woods Homes.



YOUTH RESIDENTIAL SERVICES - RAIDO HOUSE AND WINDSOR PARK

- 110 youth were provided with housing.
- 87 youth (79%) made progress achieving their goals and overcoming presenting concerns.
- 96% of youth participated in school, employment or both.
- Of the 38 youth we were able to reach at the 6 week follow up 94% remained housed.
- Residents were connected with over 1400 services in our community.
- CJHS partnered with Servant's Anonymous Society to organize the 2014 Raising the Roof Toque Campaign in Calgary and raised \$13,826. A huge thanks to the Mount Royal University - Student Justice Society for their help.
- Received one time funding from CHF to conduct building maintenance updates as well as furniture and appliance upgrades including new interior paint, bathroom flooring, dishwashers, bed frames, mattresses, dressers and kitchen table.
- The youth had another fabulous Christmas thanks to INTACT insurance. This year INTACT was able to provide not only gifts for the residents but also a deep freezer for Windsor Park and a new couch for Raido House.

YOUTH SERVICES



In 2014, CJHS offered 7 programs/services that directly impact youth. Our crime prevention programs begin early by targeting at risk youth as troubles start – it is easier to build a child than to fix an adult.

YOUTH PROGRAMS

ABORIGINAL YOUTH OUTREACH PROGRAM (AYOP) (AGES 16-24)

AYOP provides one-on-one client centered mentorship, support and advocacy to urban Aboriginal youth including cultural reconnection, goal planning, skill development, advocacy, vocational support and outreach. Youth are assisted in building positive lives, avoiding involvement in crime and learning skills.

THE CHILD AND YOUTH EMPOWERMENT STRATEGY (CYES) (AGES 12-17)

CYES provides comprehensive wraparound intervention and support as well as referral services to youth and family members of youth who are involved or at risk of involvement with the criminal justice system. Intervention and support is offered to youth exhibiting co-morbidity mental health issues in addition to criminal at risk issues and triggers to criminality.

CRIMINAL JUSTICE EDUCATION (CJE)

CJE promotes knowledge of the Criminal Justice System and the Youth Criminal Justice Act through in-class presentations, mock trials and community presentations that explore the impacts of crime and raise community awareness.



“If I didn’t have the support I’ve gotten here, I’m not sure where I’d be or what I’d be doing.” -Youth Services client

IMMIGRANT YOUTH ADVOCATE & SUPPORT (IYAS) (AGES 13-18)

IYAS supports youth by helping to develop positive self-worth and a sense of belonging within the community. One on one conversations help young people find a balance between cultures, develop an understanding of their rights, gain insight into the justice system while encouraging positive connections to school, home and peers.

YOUTH ADVOCACY & SUPPORT PROGRAM (YAS) (AGES 13-18)

YAS provides advocacy, support and mentorship for youth that are experiencing difficulties with family breakdown, addictions, financial issues, disconnect with the school system, negative peer groups and mental health. Support is given to clients helping them through crisis situations, connecting them to local resources and providing opportunities for a healthier lifestyle.

TAKE BACK CONTROL - YOUTH DRUG PREVENTION INITIATIVE (AGES 15-24)

Take Back Control is a drug and alcohol education and prevention program for youth who are at all stages of the continuum related to drug use. The goal is to increase awareness about drug and alcohol use while decreasing substance use, criminal behaviour and harm to oneself and/or others.

YOUTH SERVICES CONTINUED



“You helped me handle the trouble I was in and move forward. I’ve been able to grow up and I’m building the kind of future I want. I’m done struggling from one problem to the next. I’m not looking back or getting into anymore trouble.” - Youth Services client

2014 RESULTS & ACHIEVEMENTS WITH YOUTH

ABORIGINAL YOUTH OUTREACH PROGRAM (AYOP) (AGES 16-24)

- 35 formal participants and 61 referrals received during the past year.
- 71.5% of youth were supported in accessing and enrolling in an education program. 50% of youth in the program were successful in finding and retaining employment compared to 20% in 2013.
- The amount of youth cultural engagement this past year was significantly higher. Clients attended round dances and Treaty 7 events including a number of pow wows, elder sessions and medicine picking.
- In 2015, the program looks forward to introducing a second outreach worker and an event coordinator from May-August. Many youth will also attend their first Sundance through Elder Ruby Eaglechild.

THE CHILD AND YOUTH EMPOWERMENT STRATEGY (CYES) (AGES 12-17)

- 104 participants received direct client services mandated through a justice diversion.
- 96% of mandated clients in 2014 successfully completed the conditions of their diversion.
- 80% of youth who complete the program do not re-offend.
- 475 consultations were provided to community service providers.

CRIMINAL JUSTICE EDUCATION (CJE)

- A total of 620 presentations were given on the Canadian Criminal Justice System and the Youth Criminal Justice Act to an audience of 9462 at 247 different locations. Senior high presentations more than doubled compared to 2013. A new interactive grade 6 presentation was introduced.
- The CJE’s received a donation of \$1162.29 in June 2014 from Nose Creek School.

“Thanks for coming to my class. Now I know that bullying can be a crime and how our law system works.”

- CJE student



YOUTH ADVOCACY & SUPPORT PROGRAM (YAS) (AGES 14-18)

- In 2014, additional funding was acquired to offer Youth Advocacy specifically for immigrant youth in our community. 10 immigrant youth with unique needs and challenges accessed services from Sept-Dec.
- This year 89 referrals were received and 65 youth accessed support. 41 Males and 24 females. 38 of these youth were referred to external sources.
- 50% of clients saw an increase in bonding towards family and 52% saw an increase in using pro-social skills.
- In partnership with the Rock Guitar Shelter, YAS began an after school program which offers free guitar lessons to young people in Forest Lawn.

TAKE BACK CONTROL - YOUTH DRUG PREVENTION INITIATIVE (AGES 15-24)

- This new program funded by Health Canada's Drug Strategy Community Initiatives Fund launched in October 2014 and reached out to 100 youth.
- 93 youth participated in the program and 64 completed the program.
- The program was piloted at CJHS Youth Residences and offered at Forest Lawn and Jack James High Schools.
- A third facilitator will be hired in 2015 and the program will expand to James Fowler High School.

YOUTH SERVICES CONTINUED

RAFT - RESTORATIVE JUSTICE

RESTORATIVE ACTION FOR TRANSFORMATION (RAFT) (AGES 12-18)

RAFT consists of three programs offering restorative interventions for youth focusing on responsibility, accountability, empathy development and reparation:

- Community Conferencing- pre-sentence program that brings together victims, youth offenders and community supporters
- Victim Offender Dialogue- post-sentence program that brings together victims and youth offenders
- Crime Impact Sessions- facilitated conversation designed to build empathy by raising awareness of victim impact.

RAFT is facilitated as a collaboration between CJHS, City of Calgary Youth Justice Services, Mennonite Central Committee and Carya (formerly Calgary Family Services.)

RESTORATIVE ACTION FOR TRANSFORMATION (RAFT) RESULTS

- 188 people participated in the RAFT program, 10 face-to-face meetings were facilitated between victims and offenders and 155 Crime Impact Sessions were facilitated.
- 100% of victims reported satisfaction with the offender's efforts to repair harm.
- 90% of youth demonstrated an increased understanding of the impact their behaviour had on themselves, others and the community.
- 97% of youth accepted responsibility for their role in the offending behaviour.
- 92% of youth identified changes they need to make to be crime free.
- RAFT was the Recipient of the 2014 Alberta Justice and Solicitor General Community Justice Award and the 2014 United Way Bhayana Family Foundation Award for "collaboration".
- RAFT Facilitators presented at the National Restorative Justice Symposium.



2014 HIGHLIGHTS

JANUARY

- McNeil Road 7plex is acquired

FEBRUARY

- Toque Tuesday

MARCH

- Raising the Roof toque campaign concludes
- CIBC donation to RESOLVE for Bedford House Relocation

APRIL

- CJHS participates in Law Day
- Staff attend Provincial John Howard Conference in Red Deer
- RAFT receives the Bhayana Family Foundation Award for Collaboration

MAY

- Alternatives for Adolescent Males Project (AAMP) runs first group in partnership with Forest Lawn Youth Probation
- RAFT receives the Alberta Justice and Solicitor General Community Justice Award for Partnership and Collaboration

- CJHS participates in the Calgary Food Bank Empty Bowl Benefit

- Staff present at National John Howard Conference in St. John, NB

- CJHS Alberta Crime Prevention Week Event- Restorative Justice

- CJHS Casino Fundraiser

JUNE

- Launch of Take Back Control: Youth Drug Prevention Initiative

- CJHS Annual General Meeting

- United Way Plane Pull

- Government of Alberta Restorative Justice Grant press conference at CJHS main office

JULY

- CJHS aboriginal awareness training

AUGUST

- Literacy Program and Simon House enter into partnership of continuous learning; Simon House clients start creating Resumes and Cover Letters
- CJHS summer BBQ

SEPTEMBER

- United Way campaign kickoff

- Launch of Community Anger Management Program

- Launch of Immigrant Youth Advocacy and Support Program

OCTOBER

- The Association In Defense of the Wrongly Convicted launches the first Wrongful Conviction Day. David Milgaard press conference at CJHS main office

- CJHS participates in Homeless Awareness Day at Olympic Plaza

NOVEMBER

- RAFT presents at the National Restorative Justice Conference in Banff

- Alberta Restorative Justice Association's provincial conference

DECEMBER

- CJHS Christmas open house and staff party

- Launch of Pathway to Employment program

ADULT HOUSING



“Rehabilitating people who have committed crimes and including them in the community is an important part of preventing crime. Returning to my past life wasn’t a healthy option.” - Berkana House client

ADULT HOUSING PROGRAMS

ADULT HOUSING REINTEGRATION PROGRAM (AHRP)

A Housing First program that offers intensive case management support to adults that are experiencing chronic homelessness and chronic interaction with the justice system. The goal is for clients to transition from institutions directly into sustainable housing, address issues leading to their cycle of homelessness and criminal involvement while helping clients gain the skills necessary to maintain housing and graduate from the program.

BEDFORD HOUSE

Bedford House is a community based apartment style residential facility for males on conditional release. Bedford House attempts to meet the social and clinical needs of residents through referrals to parole or community programs. Program participation plays a major role in the reintegration process and the risk management of residents. Bedford House works as a team with Calgary Parole, Calgary Police and other service providers ensuring a safe environment to reintegrate individuals back into the community where they are able to continue to address the factors that contributed to their offending behavior while minimizing the risk to the community.

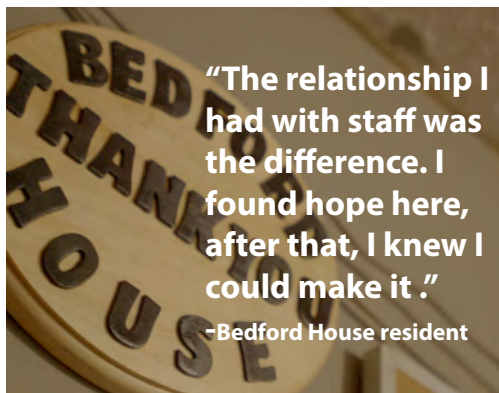
BERKANA & SABRINA HOUSE

Berkana and Sabrina House is a joint partnership between CJHS and Elizabeth Fry Society. This community residential facility provides a safe, respectful and empowering environment for women transitioning from prison to the community. The apartment-style building of four individual suites and two, two-bedroom suites is a place where residents are supported and encouraged to connect with necessary supports and programming in the community. Sabrina House is an extension of Berkana and has 3 shared bedrooms. Berkana and Sabrina House both accommodate women and their children.

2014 RESULTS & ACHIEVEMENTS

ADULT HOUSING REINTEGRATION PROGRAM (AHRP)

- On average 82% of participants were housed with a 90% client retention rate. 30% of clients identified as aboriginal.
- Average length of stay for those leaving the program was 314 days. Average age was 39 years old.
- Added an Occupational Therapist to the team to support clients in reaching meaningful daily activity.
- Implemented a new evidence based client assessment tool supporting clients and staff achieving goals in independent living.



BEDFORD HOUSE

- Bedford House returned to full operation after the 2013 flood and had 75 clients in 2014.
- Continued to run the Back On Track in house group supporting positive reintegration into the community.
- Increased collaboration with the Calgary Police and incorporated the Community Liaison Officer into team meetings.
- Several clients would have been released into homelessness this year but paid rent and stayed at Bedford until they obtained housing.
- In 2015, we will explore having an elder work at Bedford House. At the end of 2014 CJHS was informed that Bedford House has to find a new home by August 31, 2015.

BERKANA & SABRINA HOUSE

- Berkana and Sabrina House housed 33 clients.
- Traditional cultural programming continued and former residents still connect for support and referrals.
- Sabrina House contract with CSC was not renewed and the rental lease will not be renewed for 2015.

ADULT SERVICES



In 2014, CJHS offered 7 adult service programs ranging from emergency assistance and literacy to helping men and women get social benefits, stable housing and become employable. Our programs give individuals alternatives to crime.

ADULT PROGRAMS

ANGER MANAGEMENT PROGRAM

Provides clients with skills and resources so they can deal with their anger more effectively. Topics include emotional restraint, stressors/triggers effective communication and healthy relationships. This is a community program and referrals are accepted from any source.

EMERGENCY INTAKE PROGRAM

Works as the hub of Adult Services at the CJHS main office. Emergency Intake provides foundational support for all clients wishing to access programs and services including basic needs, employment, education, finances, counseling, transportation, record suspensions, document assistance, contact with family, community supports and connection to external resources.

EXTENDED FASD SUPPORT PROGRAM

Supports individuals who have or are suspected of having Fetal Alcohol Spectrum Disorder (FASD). The program helps individuals establish long term wrap around community support teams, navigate the legal system and access a formal diagnostic assessment of FASD. Weekly FASD Action Hall group meetings are also held where self-advocacy and life skills are taught alongside understanding of how FASD plays out in the life of a person diagnosed.

LEARNING ENHANCED EMPLOYMENT PROGRAM (LEEP)

Provides employment preparation and training programs for individuals who have or are at risk of having involvement with the criminal justice system and currently face unemployment. The goal is to enable clients to enter the work force as expediently as possible by teaching job preparation skills (targeted resumes, interview skills, computer applications, money management), life management skills (enhancing self-esteem, problem solving) and offering certification training (H2S Alive, Petroleum Safety Training, Standard First Aid/CPR).

LITERACY PROGRAM

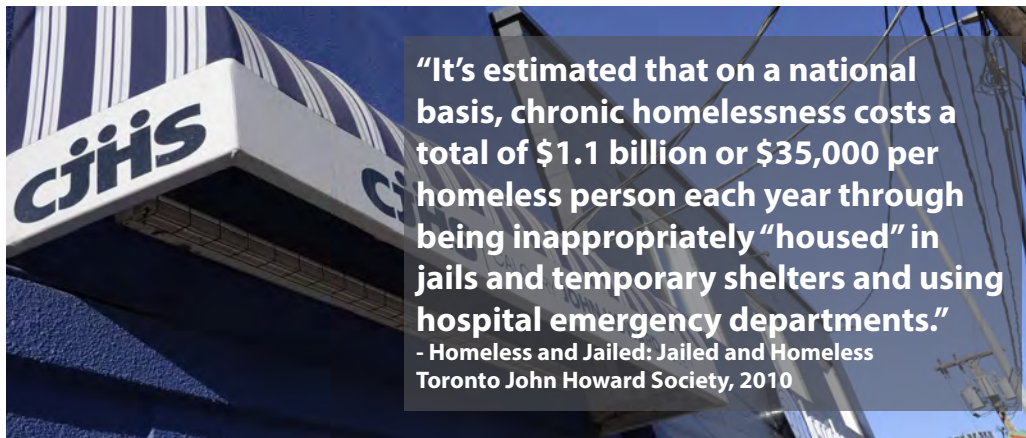
Works with men and women to acquire literacy skills and develop a foundational literacy level to a grade 9 skill equivalent. This happens through one-on-one sessions and group sessions held at Simon House, Calgary Remand Centre, TKO (Treatment Knowledge Opportunity) Unit and the Calgary Correctional Centre.

PATHWAY TO EMPLOYMENT PROGRAM

Provides services to individuals who have barriers securing employment because of their past or current criminal justice system involvement. Pathway to Employment seeks out and supports employers to hire and retain an untapped labour pool in order to ensure successful placement and to reduce employee retention issues.

PRISON SERVICES

Provides incarcerated individuals at the Calgary Remand Centre and Southern Alberta Forensic Assessment Center with a link to services and supports that will help them reintegrate into the community upon their release. The focus is on assisting inmates to develop a release plan that will encourage them to look at various aspects of their life, define goals in each area and lay out appropriate steps that will help them achieve personal success.



"It's estimated that on a national basis, chronic homelessness costs a total of \$1.1 billion or \$35,000 per homeless person each year through being inappropriately "housed" in jails and temporary shelters and using hospital emergency departments."

**- Homeless and Jailed: Jailed and Homeless
Toronto John Howard Society, 2010**

ADULT SERVICES CONTINUED



“ I was lost and broken when I walked into CJHS. They helped me get ID, fix my resume and I got a job.”

-Adult Services client

2014 RESULTS & ACHIEVEMENTS WITH ADULTS

ANGER MANAGEMENT

- Developed curriculum and hired two employees for the pilot program.
- Ran 4 groups. The program is funded until August 2015.

EMERGENCY INTAKE PROGRAM

- A total of 3163 contacts with clients took place.
- 62% increase in support provided to people looking for employment. Provided information and resources to over 450 people.
- Provided 107 people with information and direct support for record suspensions which is a 52% increase over 2013.
- 350 people requested support in finding housing, an increase of approximately 30% from 2013.
- Current valid government ID continues to be a barrier for clients. CJHS is part of the Alberta Homes project ID Initiative, establishing more communication and support from local registries.
- Additional support meetings are now being held monthly for people experiencing the incarceration of a loved one through the Caring For Families Project.

PATHWAY TO EMPLOYMENT PROGRAM

- The program was funded in 2014 and launched at the end of the year. It will be fully functioning in 2015.

EXTENDED FASD SUPPORT PROGRAM

- Served 76 clients.
- Made 1239 contacts with other professionals on clients behalf.
- Had 36 workshops on FASD around the city and trained 341 people on the issue.
- Of clients served, 69% were male and 31% were female. The average age was 31 years old.
- 72 case conferences with a total of 301 participants.
- The UofC Faculty of Medicine Residents continue to participate in weekly group FASD Action Hall meetings to gain a better understanding of FASD.

LEARNING ENHANCED EMPLOYMENT PROGRAM (LEEP)

- There were 8 LEEP groups completed and 15 summer session courses facilitated, with a total of 157 learners in groups and summer sessions.
- Success of graduates was evident through 3-6-9 month follow ups. 88% were successful in finding and keeping employment.

LITERACY PROGRAM

- Reached 585 people among the 5 different programs. 216 more than 2013.
- Roughly 1/3 of the clients were Aboriginal and 10% were referred to or used other resources within CJHS.
- 4 Digital Literacy groups were facilitated.



ADULT SERVICES CONTINUED

PRISON SERVICES

- A total of 1347 clients from Calgary Remand Centre, the Southern Alberta Forensic Assessment Centre or other institutions were provided information or direct assistance. There were 128 visits with 11 caseload clients for the purpose of structured release planning activities.
- The most frequent requests and instances of assistance provided were:
 - Housing upon release - 191
 - Addiction supports – 150
 - Identification – 80
 - Facilitating contact with family and community supports – 227
- 34 clients connected with the agency in the community upon their release from Remand to access our community based programs and services.

CLIENT STORY

“Significant success in 2014 involved a client who worked on a release plan with staff, discussing various goals such as entering an addictions treatment program, finding work and getting a gym membership. A housing assessment was done while he was in the Calgary Remand Centre and his assessment was presented to the Coordinated Access and Assessment (CAA) placement committee. Upon review of his strengths and needs, a supportive housing organization accepted him and he successfully transitioned into his own apartment once he graduated from the treatment program phase. He also applied to, and successfully completed employment preparation training through LEEP at CJHS and is currently discussing further education and employment options with our Employment Facilitator of the Pathway to Employment program.”

-CJHS Adult Services Team Member



RESOLVE CAMPAIGN



RESOLVE: NINE AGENCIES WORKING TOGETHER TO SOLVE CALGARY'S AFFORDABLE HOUSING CRISIS

The RESOLVE Campaign is transforming Calgary and will leave a lasting legacy in our great city. The issue of homelessness in Calgary is intensified by a critical shortage of affordable housing. There are currently 3,500 Calgarians experiencing homelessness and another 14,000 households at risk of becoming homeless.

Nine established, experienced and respected social service agencies have come together in the RESOLVE Campaign to address this shortage.

The nine Partner agencies are:

- Accessible Housing
- Bishop O'Byrne Housing
- Calgary Alpha House Society
- Calgary Homeless Foundation
- Calgary John Howard Society (CJHS)
- Horizon Housing Society
- Silvera for Seniors
- The Mustard Seed
- Trinity Place Foundation of Alberta

Looking back at the accomplishments of the past year motivates us to move forward with pride and determination to work towards the ambitious goal of raising \$120 million to build affordable and supported rental housing for 3,000 vulnerable and homeless Calgarians. Together, with the expertise and steadfast commitment of our Partners, industry, community philanthropists and Government, we resolve to address the critical shortage of affordable housing in our city.

In 2014, construction on the first RESOLVE building began, and CIBC demonstrated their commitment to enhancing safety in our community through a "Champion" level gift to CJHS's shovel-ready, Bedford House project.

Thank you for your commitment to working with us to ensure every Calgarian has access to safe, supported and affordable housing. We are excited to announce that, to date, we have raised enough money to provide 951 people with keys to a place to call home. Together, we will make Calgary a better home for everyone in 2015 and the years to come.

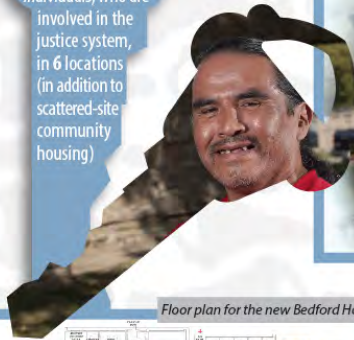

Sheryl Barlage
Executive Director
RESOLVE Campaign


Alan Norris
Chair, Calgarians Committed to
Change Cabinet
President and CEO, Brookfield
Residential Properties

BEDFORD HOUSE RELOCATION

CJHS | CALGARY JOHN HOWARD SOCIETY

Goal > \$5 million
Serving 121 marginalized, vulnerable and homeless individuals, who are involved in the justice system, in 6 locations (in addition to scattered-site community housing)



Floor plan for the new Bedford House

RESOLVE

Making Calgary a better home for everyone.

CALGARY JOHN HOWARD SOCIETY

Land contribution \$1.4 M



Rendering for the new Bedford House

Vision: An informed community active in preventing crime.

New Bedford House



BOBHS
BISHOP O'BYRNE
HOUSING for SENIORS
ASSOCIATION



Calgary
Homeless
Foundation



Silvera
FOR SENIORS



IN THE NEWS



IN THE COMMUNITY



COMMUNITY INVOLVEMENT

CJHS is very involved in the larger Calgary community. Our staff are dedicated to the vision of an informed community active in preventing crime. CJHS staff contribute to boards, groups, committees and associations that matter to our organization and impact our clients.

COMMUNITY INVOLVEMENT		
Justice Constellation - Calgary	Affordable Housing - CACHH	Calgary Domestic Violence Collective
Poverty Reduction Initiative	Executive Committee - CACHH	
Youth Sector - CACHH	Prevention of Homelessness-CAHH	Homeless Serving Agency Communications Group
RESOLVE Steering Committee	FASD Justice Support Project for Youth	Calgary's Community ID Working Group
RESOLVE Working Group		Literacy Alberta
Alberta Restorative Justice Association	Justice Domain - Calgary Urban Aboriginal Initiative	Calgary Literacy Committee
Society of Educational Resource Group (SERG)	MRU - Native Information Exchange	Volunteer Calgary
ID Committee	CAA Advisory Committee	FESA Aboriginal Project
Aboriginal Standing Committee on Housing and Homelessness	Youth Case Management Group	PRHHA Prairie Region Halfway House Association
Gear Up Committee	CHF System Planning Committee	Financial Futures Collaborative
Alberta Criminal Justice Association	Provincial JHS's ED group	Calgary Fetal Alcohol Network (CFAN) Board of Directors
CAA Placement Committee - Youth	JHSA Board of Directors	National Youth Justice Committee
CAA Placement Committee - Adult	United Way Advisory Committee	The Association In Defense of the Wrongly Convicted (AIDWYC)
	Drug Court Board of Directors	

The work done at CJHS is only possible through funding and donations. Your contributions are greatly appreciated. Thank you.

FUNDERS LIST

Alberta Government:

Alberta Gaming and Liquor Commission

Alberta Health Services

Alberta Human Services

*Alberta Innovation & Advanced
Education*

Alberta Justice & Solicitor General

Alberta Law Foundation

Anonymous Donor

Calgary Fetal Alcohol Network

Calgary Homeless Foundation

Calgary Learns

The Calgary Foundation

Canadian Red Cross

City Of Calgary:

Family & Community Support Services

Crime Prevention Investment Plan

First Calgary Financial

Government of Canada:

*Aboriginal Affairs and Northern
Development Canada*

Correctional Service Canada

Health Canada

Service Canada

Intact Foundation

United Way of Calgary and Area

Schools within:

Calgary Board of Education

Calgary Catholic School District

Foothills School Division

Golden Hills School Division

Rocky View School Division

Private & Charter Schools n

DONORS LIST

Callow & Associates

Carwise Consulting Inc.

Cenovus

CIBC

Cohen Foundation

Further Education Society of
Alberta

Gravity Espresso

Harry & Martha Cohen Foundation

Knox Presbyterian Church

Raising the Roof

RESOLVE

Private Donor(s)

FINANCIAL STATEMENT

REVENUE

Overall revenue for 2014 has increased by 23.98% which is due to increased contributions from a number of funders. These increased contributions are a direct result of our increased programming capacity in a number of areas. Not reflected in this summary report are Insurance proceeds received in 2014 as a result of the settlement of claims around the flood damage to Bedford house and the subsequent loss of revenue due to the extreme weather in 2013.

CALGARY JOHN HOWARD SOCIETY **STATEMENT OF OPERATIONS - Unaudited** **For the Year Ended December 31**

Revenue	2014	2013
Calgary Homeless Foundation	\$ 2,881,272	\$1,963,245
Government of Canada	1,272,662	967,220
United Way	675,324	658,984
CFAN FASD Service Network Program	413,432	338,318
Alberta Law Foundation	230,243	222,980
Other revenue	265,443	217,958
Donations	186,568	233,943
Calgary Learns	153,191	150,764
City of Calgary	147,433	144,072
Fee for service programs	144,452	172,646
Government of Alberta	106,373	143,215
Casino	62,725	-
Other grants	500	61,317
	6,539,617	5,274,662

EXPENSES

Overall expenses in 2014 have increased by 17.47% which is generally proportionate to revenue increases, and reflective of improvements in operational efficiencies. The increased costs related specifically to salaries and benefits as well as programming and premises are also attributable to the increased capacity in 2014. Also not reflected in this summary report are funds which were invested in capital projects during the year including an acquisition of a new property to facilitate programming expansion.

CALGARY JOHN HOWARD SOCIETY STATEMENT OF OPERATIONS For the Year Ended December 31

Expenses	2014	2013
Salaries and benefits	4,313,168	3,809,306
Programming	933,328	414,359
Premises	394,656	344,391
Professional fees	218,823	343,619
Travel and meetings	158,144	134,418
Amortization	126,006	93,733
Bank charges and interest	94,465	108,497
Office	76,222	122,526
Insurance	52,081	53,512
Staff development	44,118	34,140
Publications and memberships	23,571	18,510
Administration	6,450	6,450
Advertising and promotion	1,381	907
	6,442,412	5,484,368

Excess (deficiency) of revenue over expenses from Operations \$ 97,205 \$ (209,706)

2014 ended with a surplus of \$97,205 indicating a solid recovery from some of the financial challenges faced in the previous year.

HOUSING

Affordable housing is a critical issue in Calgary and this means that marginalized individuals face another obstacle in their way to success. Housing has always been an issue facing CJHS clients. Many of our clients are part of the homeless population which is why we are involved in the RESOLVE Campaign. Our programs and services address the root causes of crime and affordable housing was a missing piece.

Through funding from the Calgary Homeless Foundation, CJHS was able to introduce the Roofs for Youth program in 2012 and the Adult Housing Reintegration Program in 2013. These programs follow the Housing First model and offer scattered site housing while providing wrap around services like case management, support with mental health and addictions. Clients are set up with permanent housing and encouraged to move forward.

These housing first programs complement our traditional housing programs: our 2 halfway houses (Bedford House, Berkana House) and our two youth residences (Raido House, Windsor Park). Ethically, we should make sure everyone has a place to live, especially when we know it costs society less to provide housing than let people remain homeless. Housing First is a solution that improves our society and individuals lives. CJHS is excited to be a part of that solution.

RESTORING LIVES • PREVENTING CRIME • STRENGTHENING COMMUNITIES



2015 LOOKING AHEAD

CJHS has many things to look forward to and work towards in 2015. Here are a few:

The agencies five year strategic plan will be updated with input from staff so the agency can continue to navigate current trends while supporting the needs of the community.

2015 will be another year where CJHS will focus on relocating Bedford House. The next step is securing a temporary location for the facility due to the news that the current location will no longer be available while the new Bedford House is constructed.

Next year, CJHS will launch a new website and exciting initiatives will happen like joining the Action Coalition on Human Trafficking and partnering with Servants Anonymous Society for the Raising the Roof toque campaign. We're always looking at ways to better serve our clients, so in 2015 we'll also start a working group to look into inclusive LGBTQ practices.

We will also continue hosting community events like crime prevention through social development during Crime Prevention Week and continued success with our partners in the RESOLVE Campaign.

CJHS continues to work hard at serving Calgarians in need. We provide programs and services that improve the lives of individuals in Calgary while simultaneously improving the wider community.





Restoring Lives ■ Preventing Crime ■ Strengthening Communities

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