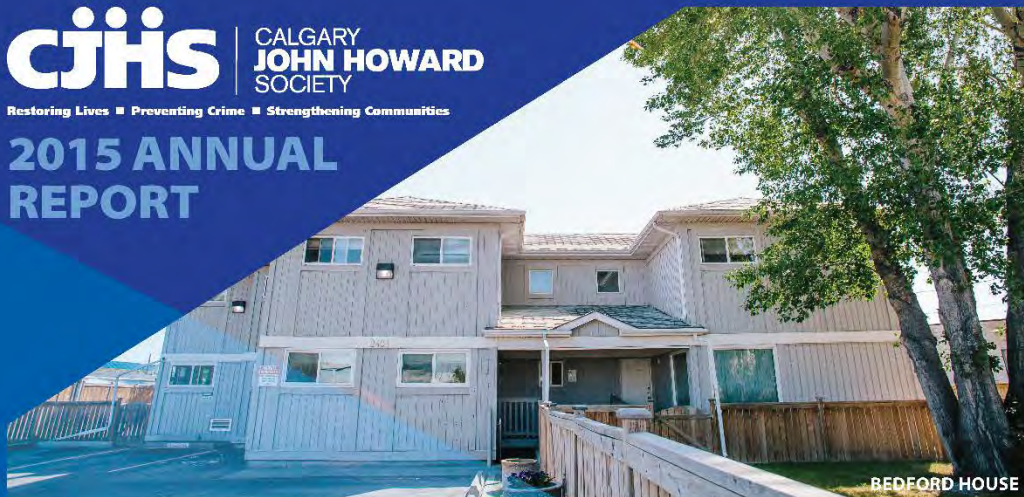




CALGARY
JOHN HOWARD
SOCIETY

Restoring Lives ■ Preventing Crime ■ Strengthening Communities

2015 ANNUAL REPORT



BEDFORD HOUSE



STEPPING STONE MANOR



For the past 67 years, the Calgary John Howard Society (CJHS) has been focused on preventing crime and strengthening communities. Our organization supports people who have been involved or are at risk of becoming involved with the criminal justice system. The individuals of this marginalized population are often entrenched in difficult issues such as poverty, homelessness and crime. We are also focused on educating and helping youth through their pivotal developmental years.

All of the programs and services we offer are aimed at empowering individuals so they have the support, knowledge and opportunity to take positive steps forward. With our help, clients can improve their lives, their relationships and contribute to our communities.

This 2015 annual report highlights the work CJHS has done in the past year in the areas of housing, education, reintegration, employment and personalized support.

Restoring Lives • Preventing Crime • Strengthening Communities

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CJHS OVERVIEW

VISION

An informed community active in preventing crime.

MISSION

Promoting positive change through humane, just, and informed responses to crime and its effects.

VALUES

1. Every person has intrinsic worth and must be treated with dignity, fairness and compassion.
2. Every person has the right to live in a safe and peaceful society.
3. Every person has a responsibility to maintain a safe peaceful society through humane responses to crime.
4. Every person has the right and the responsibility to be informed about the criminal justice system.
5. Justice is best served through measures that resolve conflict, embrace diversity and repair harm.
6. Society has a unique responsibility to promote a positive developmental environment for youth.

GUIDING PRINCIPLES

1. Crime prevention is best served through social development.
2. Justice should be restorative.

OUR ENDS

1. Individuals at risk of offending will have alternatives.
2. Responses to crime will be community focused and restorative in nature.
3. Communities will take ownership in preventing crime.
4. The community will be informed about the criminal justice system.



MESSAGE FROM THE EXECUTIVE DIRECTOR



The Calgary John Howard Society (CJHS) has had a successful year and a major challenge facing us, at this time last year, has been met. Bedford House has been moved to Forest Lawn, temporarily. This move required a change in land use, development permit and community consultation. We now have up to five years to make the final move to our new building in Manchester, once it is built. A two week hearing, with regards to our compensation claim, was held in October last year and the result of this hearing has a large bearing on when we will be able to build the new facility.

Our partnership in the RESOLVE Campaign will enable us to raise the remainder of the capital funds we need to build the new residential building that will become the Bedford home. RESOLVE is a one of a kind partnership of nine organizations that have come together to raise \$120 million dollars that will enable affordable and supported homes to be built for 3000 homeless Calgarians.

The first building to be completed with donations from the Resolve Campaign, for the Calgary Homeless Foundation, is Stepping Stone Manor. This building has 30 single self-contained suites and facilities for staff to provide support to the residents. We are pleased the Calgary Homeless Foundation has formed an agreement with CJHS to be the operators of this amazing new facility. The first residents should be enjoying their new accommodation by the end of the summer.

Although we continue to take on new challenges in providing programs and services to folks in need of them, we also put considerable energy (usually off the side of our desks) into improving and building the organization. Initiatives such as:

- New Strategic Plan
- Accreditation for all youth serving programs
- Information tracking software for all programs

“I would like to thank all of our staff for putting in the extra effort to keep our organization healthy and functioning well.”

- Aboriginal Cultural Initiatives working group
- LGBTQ working group
- New HR policy framework
- Performance evaluation working group

None of these initiatives to improve the agency would be possible without the support and involvement of our staff members who volunteer their time to improve the agency in addition to their regular responsibilities. These initiatives began last year and will be ongoing or implemented in 2016. It is difficult, in the not for profit funding environment, for the capacity of the administrative infrastructure to keep pace with organizational growth. Therefore, I would like to thank all of our

staff for putting in the extra effort to keep our organization healthy and functioning well. The rest of this AGM report highlights some of CJHS' excellent programs helping to keep our community safe and to provide the folks involved new opportunities.

The Board of Directors also has had to take on more than expected with the extra work to raise capital funds and the effort necessary for Bedford House to continue to be a viable program. Thank you all for your dedication and support.



Gord Sand *Executive Director*

MESSAGE FROM THE BOARD OF DIRECTORS



This was my third year as Chair of the Board of Directors of the Calgary John Howard Society and during that time I have had the good fortune of seeing terrific progress and growth within the society, its programs and services, along with its role and perception within the community. As many of you know, I will be stepping down to make room for another board member to assume the role in the coming year. I am, however, hoping to remain on the Board long enough to see construction of our new halfway house which has been a project that the Society and the Board have been engrossed in for over a decade now.

This year, in addition to its regular duties, the Board was very involved with finding a temporary location for Bedford House and we are very pleased that we were able to temporarily relocate to Forest Lawn without any program interruption. We look forward to working with the Forest Lawn community and fostering a co-operative relationship with them

until we are able to move into our permanent facility on Builders Road.

The Board also continued its involvement with RESOLVE which is a 9 agency Calgary fundraising campaign designed to raise \$120 million to help end homelessness in Calgary. Funds have been raised from many prominent Calgary businesses and individuals and we look forward to future successes in the following year. The Board also looks forward to seeing a successful beginning to the Stepping Stone program as well as a continuation of our existing programs and services.

I would like to thank the staff, the volunteers and my fellow board members for all of the hard work and assistance that have been provided not only this year, but in my past three years. It has been an honour to chair such a well run organization possessed of such dedicated people. You should all be very proud of the work that you do and of

**“It has been an honour to chair such a well run organization
possessed of such dedicated people.”**

your commitment to the ideals of John Howard echoed in our own mission statement of ‘promoting positive change through humane, just and informed responses to crime and its consequences’.

Thankyou!



Stephen C. Davis
Chair, Board of Directors

BOARD OF DIRECTORS

Stephen Davis – Chair

Marjorie Hunchak – ViceChair

Gabriel Chen – Secretary

Sarah Goard-Baker – Director

Harpreet Aulakh – Director

Jacqueline Grabowski – Director

Christina Bouthillier - Director

YOUTH HOUSING

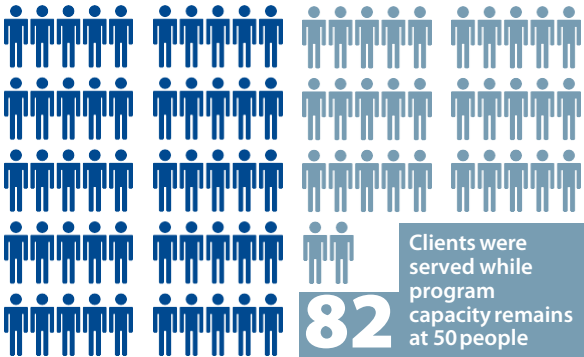


YOUTH HOUSING PROGRAMS

In 2015, our Youth Residential Services and Roofs for Youth program combined to provide a greater continuum of care for homeless youth. The combined programs are now under the umbrella of the Roofs for Youth program.

ROOFS FOR YOUTH (AGES 15-24):

A Housing First program for young people who are at risk of or involved in the criminal justice system and are experiencing homelessness. The program offers housing, education, employment, strengthening of natural supports and support during crisis. The aim is to reintegrate young people into successful independence in the community via wrap around case management. The program works to establish and maintain positive relationships with landlords who are amenable to housing our client population. In addition Roofs for Youth offers opportunities to community members to become supportive roommates.

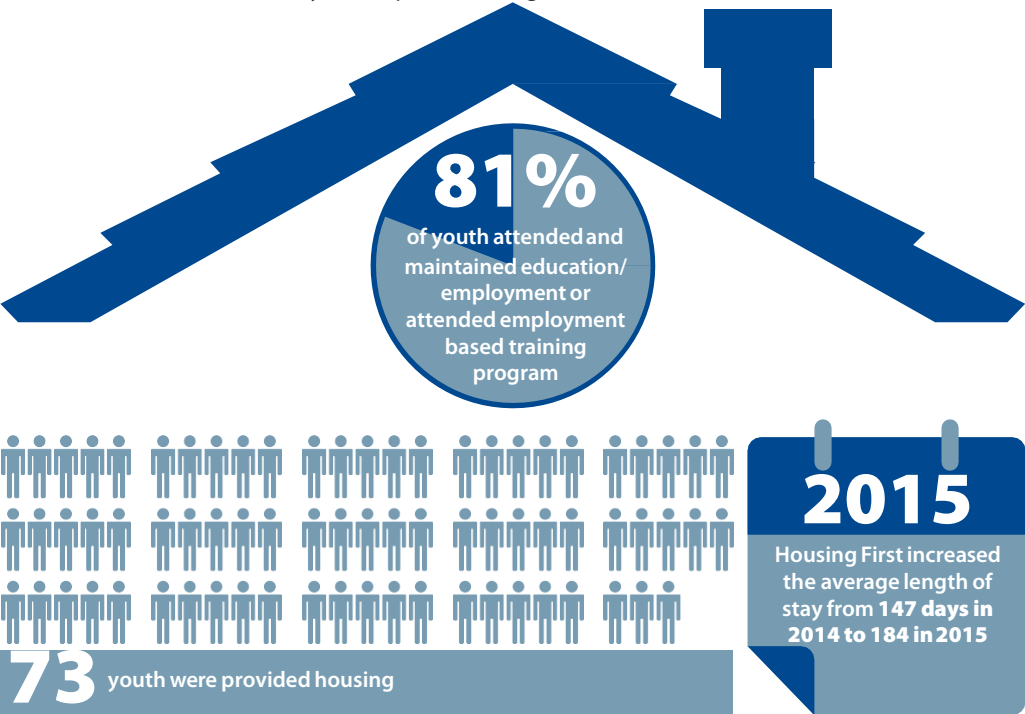


The average age of clients was **19**



YOUTH RESIDENTIAL SERVICES - RAIDO HOUSE & WINDSOR PARK (AGES 14-17 & 18-24):

Provides intensive supports to youth through Raido House - an 8 bed housing facility for youth who do not have child intervention status and Windsor Park - an 11 bed housing facility for older youth. On site staff stabilize youth, build independent living skills, connect youth to the community through vocational support and education while developing youth pro-social engagement. Windsor Park provided accommodation and support for 4 youth transitioning back into the community through the Intensive Rehabilitation Custody and Supervision Program (IRCS).





HOME IS...

**a safe and calming
place that helps
me face the world
with a smile on my
face.**

**- LESLIE, CALGARY JOHN
HOWARD SOCIETY**



"I hadn't realized how much I needed Roofs, until I was finally ready to be on my own. Now how do I get my brother into the program."

- Roofs for Youth client

"I was in a lot of trouble when I moved in here. Things are starting to turn around for me."

- Raido House resident

"This has been a safe place for me to stay and the staff even helped me enroll in a work program that I actually like. It's pretty good here but I look forward to moving out on my own."

- Windsor Park resident



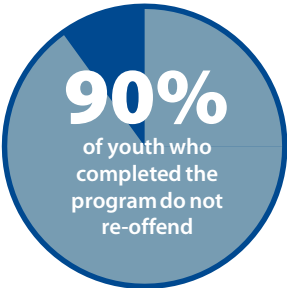
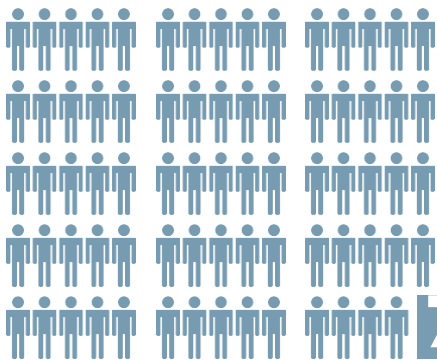
YOUTH SERVICES



YOUTH PROGRAMS & SERVICES

THE CHILD AND YOUTH EMPOWERMENT STRATEGY (CYES) (AGES 12-17):

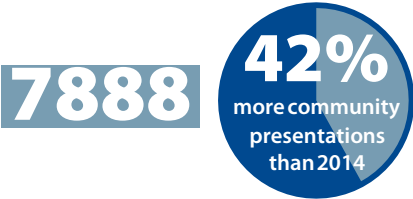
Provides comprehensive wrap around intervention and support to youth referred from the Calgary Youth Attendance Centre and Calgary Youth Justice Committees. Youth explore the root causes of their criminal behaviour and develop strategies to lead a crime free life.



74 clients successfully completed the program

CRIMINAL JUSTICE EDUCATION (CJE):

Promotes knowledge of the Criminal Justice System and the Youth Criminal Justice Act through in-class presentations, mock trials and community presentations that explore the impacts of crime and raise community awareness.



RESTORATIVE ACTION FOR TRANSFORMATION (RAFT) (AGES 12-18):

Consists of 3 programs offering restorative interventions for youth focusing on responsibility, accountability, empathy development and reparation.

- **Community Conferencing** – Pre-sentence program that brings together victims, youth offenders and community supporters.
- **Victim Offender Dialogue** – Post-sentence program that brings together victims and youth offenders.
- **Crime Impact Sessions** – Facilitated conversation designed to build empathy by raising awareness of victim impact.



YOUTH SERVICES CONTINUED



Our youth advocates work with youth who are experiencing difficulties and are at risk of involvement or involved in the criminal justice system. Youth are helped with family breakdown, addictions, financial issues, disconnect with the school system, negative peer groups and mental health. Assistance is given through crisis situations, connecting them to local resources and providing opportunities for a healthier lifestyle.

YOUTH ADVOCACY & SUPPORT PROGRAM (YAS) (AGES 12-24):

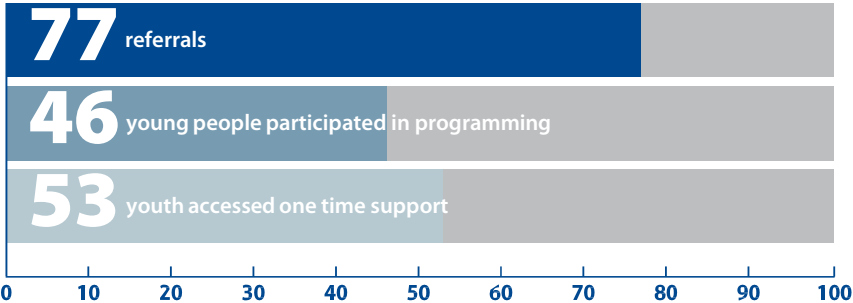
Referrals primarily come to YAS through the Forest Lawn Wellness Centre, City of Calgary Youth Probation, Calgary Board of Education, Momentum, CYOC, Calgary Coordinated Access and Assessment table and a variety of other community organizations working with at risk youth. Youth are supported to remain in school, strengthen family relationships, explore triggers, develop strategies for risky behaviors, develop and attain goals and connect with their natural supports.

IMMIGRANT YOUTH ADVOCATE (IYAS) (AGES 12-17):

Immigrant youth are assisted with balancing Canadian culture and norms while understanding family and cultural expectations. Youth gain an understanding of their rights and obligations while gaining insight into the justice system.

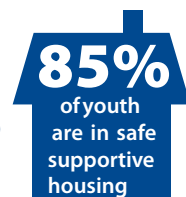
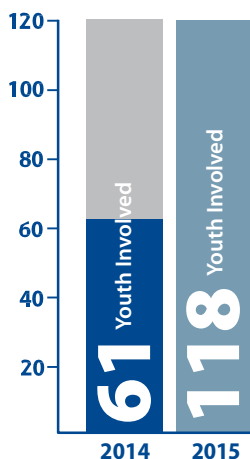
HOMELESS PREVENTION DIVERSION ADVOCACY (AGES 12-17):

Youth who are at risk of homelessness are supported to remain housed by developing healthy family relationships while addressing the underlying causes of homelessness.



ABORIGINAL YOUTH OUTREACH PROGRAM (AYOP) (AGES 12-24):

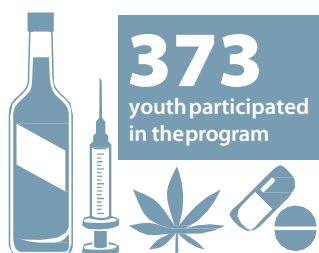
Provides one-on-one client centered mentorship, support and advocacy to urban Aboriginal youth. With guidance from Elders, the program offers opportunities to participate in aboriginal cultural activities. Youth are encouraged to reconnect to their heritage while becoming involved in the community.



Events held this past year included: moccasin making, drum and dream catcher workshops, sweat lodges, tea with elders and medicine gathering walks.

TAKE BACK CONTROL - YOUTH DRUG PREVENTION INITIATIVE (AGES 13-24):

A drug and alcohol education and prevention program for youth who are at all stages of the continuum related to drug use. The program is offered in schools and CJHS' youth residential programs. The goal is to increase awareness about drug and alcohol use while decreasing substance use, criminal behavior and harm to oneself and/or others.



112 group sessions were facilitated in
8 high schools and **3** residential facilities

Successfully partnered with **6** new high schools



"Our weekly meeting is what made the difference. I love my new job and I feel positive about the future."

- Youth Advocacy and Support client

"The mock trial put on by CJHS really helped the students understand difficult criminal justice issues, most of them hadn't considered before. The students got into their roles and I think most of them had fun."

- Senior High Teacher talking about the Criminal Justice Education Program

"Investing in the diversion of children and youth from a life of crime today creates a safer tomorrow."

- Leslie McMechan, Assistant Executive Director CJHS

"I always knew that drugs could be dangerous but now I fully understand the risks of mixing certain substances, especially if I have been drinking or taking medication."

- Take Back Control client

"This time last year I didn't know how to handle my problems and the stress it caused. Working with the Elders helped and now I can walk away when things make me mad. It feels good not to be in trouble all the time."

- Aboriginal Youth Outreach Program client

"A weight has been lifted off my shoulders. I know I did something wrong, but something positive came out of it and now I will be able to put this whole thing in the past."

- Community Conference participant from the RAFT Program



ADULT HOUSING



ADULT HOUSING PROGRAMS

ADULT HOUSING REINTEGRATION PROGRAM (AHRP):

A Housing First program that offers intensive case management support to adults who are experiencing chronic homelessness and chronic interaction with the justice system. The goal is for clients to transition from institutions directly into sustainable housing, address issues leading to their cycle of homelessness and criminal involvement while helping clients gain the skills necessary to maintain housing and graduate from the program. The program works to establish and maintain positive relationships with landlords who are amenable to housing our client population.



BEDFORD HOUSE:

Bedford House has temporarily relocated, until the Builders Road facility is built. It remains a community based apartment style residential facility for males on conditional release. Bedford House attempts to meet the social and clinical needs of residents through referrals to parole or community programs. Program participation plays a major role in the reintegration process and the risk management of residents. Bedford House works as a team with Calgary Parole, Calgary Police and other service providers ensuring a safe environment to reintegrate individuals back into the community where they are able to continue addressing the factors that contributed to their offending behavior while minimizing the risk to the community.



Bedford's focus this past year was on finding a new temporary location, community consultation and applying for rezoning.

Residents continue to be offered the ability to stay at Bedford House until they have found housing/ housing with support so that they aren't homeless.

BERKANA HOUSE:

A community residence that provides a safe, respectful and empowering environment for women transitioning from prison to the community. The apartment-style building of four individual suites and two, two-bedroom suites is a place where residents are supported and encouraged to connect with necessary supports and programming in the community. What makes Berkana House unique, is that it can accommodate women and their children.



30 residents in 2015

A resident's new born baby resided at Berkana House.

Many other women had their children visit during weekends.







Exit interviews with Berkana House residents constantly showed how much the staff support meant to the residents. Many residents found having someone to talk to 24/7 was beneficial and that the staff were willing to offer support while appropriately challenging them.

A resident was moving into the community and was asked how he is feeling about this. His response was "I'm scared, Bedford has been my home. I know that I will be okay but I will miss everyone."

"The staff at Berkana House are non-judgmental and showed me compassion. They helped me transition from my prison mentality."

– Berkana House resident

"Having housing has changed my life. I've been able to stay out of jail and I'm focused on improving other areas of my life."

– Adult Housing Reintegration Program client

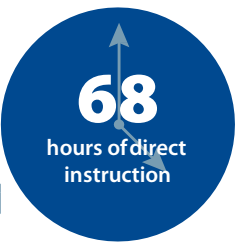
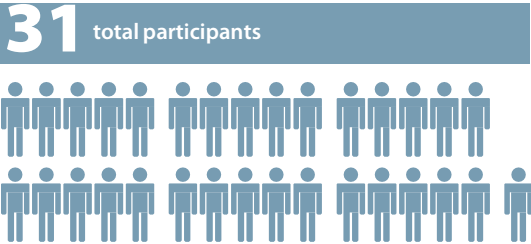
ADULT SERVICES



ADULT PROGRAMS & SERVICES

ANGER MANAGEMENT:

This program will not be offered in 2016. Anger Management offered an opportunity for adults to learn or enhance skills that enable them to manage anger more effectively. As a pilot project, groups were held at various times in various formats. Topics included emotional regulation, stressors/triggers, effective communication and healthy relationships. This was a community program and referrals were accepted from all sources.



EMERGENCY INTAKE PROGRAM:

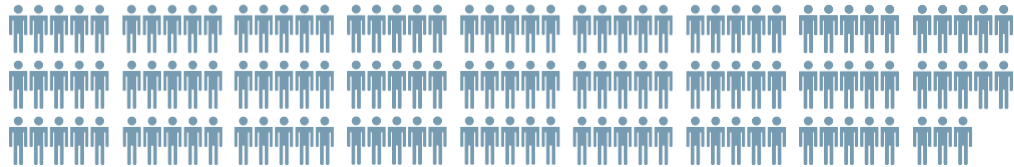
Works as the hub of Adult Services at the CJHS main office. Emergency Intake provides foundational support for all clients wishing to access programs and services including basic needs, employment, education, finances, transportation, record suspensions, document assistance, contact with family, community supports and connection to external resources.



Record suspension applications dropped in 2015 due to increased financial burdens on clients.



This stat speaks to the impact of connecting with individuals while they are incarcerated to increase the likelihood of them accessing community resources upon release.



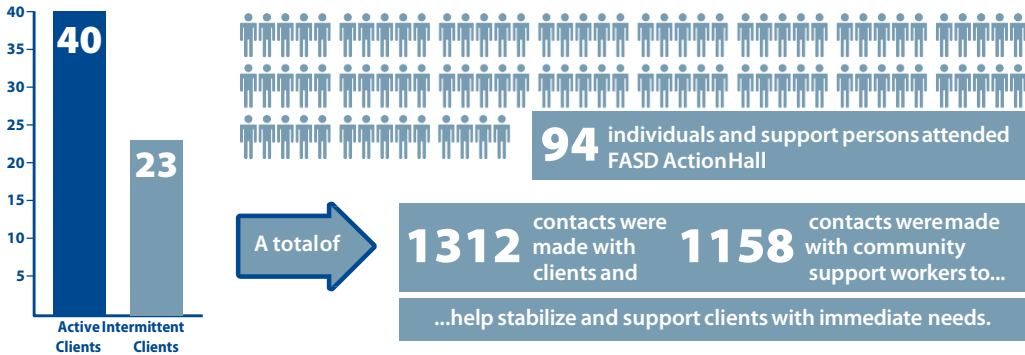
193 individuals requested information or support in finding housing in 2015. Housing continues to be a major concern for the people we support

ADULT SERVICES CONTINUED



EXTENDED FASD SUPPORT PROGRAM:

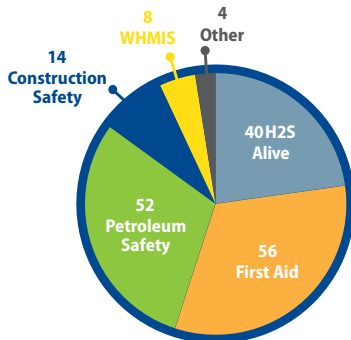
Supports individuals who have or are suspected of having Fetal Alcohol Spectrum Disorder (FASD). The program helps individuals establish long term wrap around community support teams, navigate the legal system and access a formal diagnostic assessment of FASD. Weekly FASD Action Hall group meetings are also held where self-advocacy and life skills are taught alongside understanding of how FASD plays out in the life of a person diagnosed.



LEARNING ENHANCED EMPLOYMENT PROGRAM (LEEP):

Provides employment preparation and training programs for men and women who have or are at risk of having involvement with the criminal justice system and currently face unemployment/ underemployment, financial barriers and difficulty finding/keeping a job. The goal is to enable clients to enter the work force as expediently as possible by teaching job preparation skills (targeted resumes/ cover letters, interview skills, basic computer applications, money management), life management skills (enhancing self-esteem, communication, cooperation, problem solving) and offering industry certification training (H2S Alive, Petroleum Safety Training, Standard First Aid/CPR).

174 tickets earned in LEEP in 2015



67%

of LEEP clients have been successful at either securing employment or enrolling in further training after the LEEP program

784 clients inquired about the program

LITERACY PROGRAM:

Works with men and women to acquire literacy skills and develop a foundational literacy level to a grade 9 skill equivalent. This happens through one-on-one sessions and group sessions held at a variety of locations including Inn from the Cold, Simon House, Calgary Remand Centre, TKO (Treatment, Knowledge, Opportunity) Unit in Calgary Remand and the Calgary Correctional Centre.

DIGITAL LITERACY PROGRAM:

Provides assistance with basic computer literacy skills including setting up e-mail, Word, resumes, cover letters and key boarding.

2527 total visits or contacts with clients in 2015

1122 people participated in literacy programs

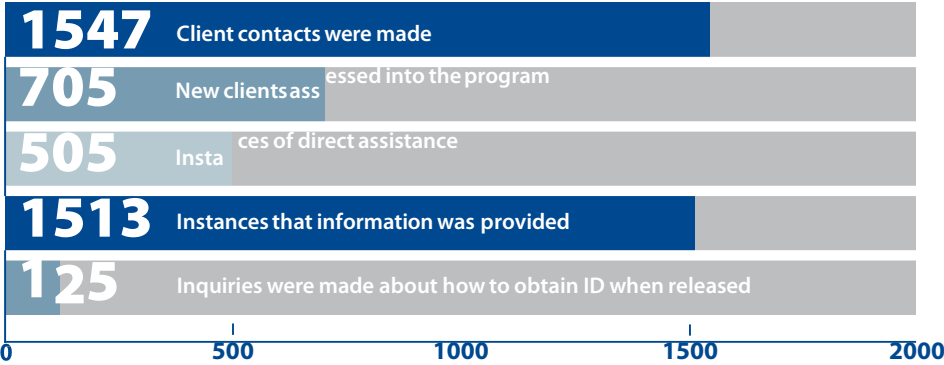
14 digital literacy groups facilitated



ADULT SERVICES CONTINUED

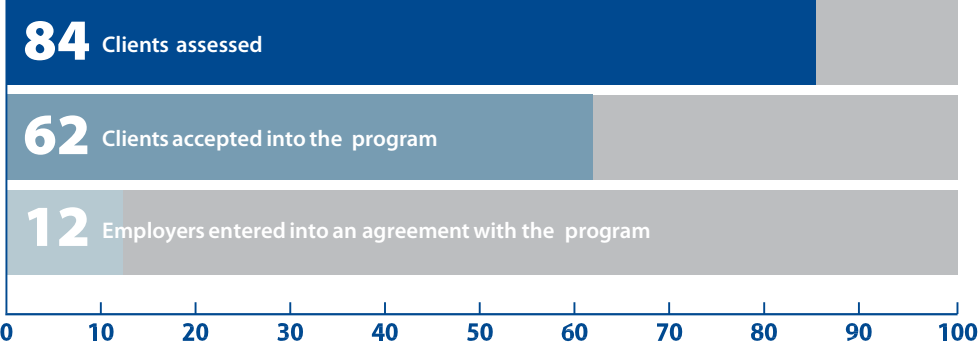
PRISON SERVICES:

Provides incarcerated individuals at the Calgary Remand Centre and Southern Alberta Forensic Assessment Center with a link to services and supports that will help them reintegrate into the community upon their release. The focus is on assisting inmates to develop a release plan that will encourage them to look at various aspects of their life, define goals in each area and lay out appropriate steps that will help them achieve personal success.



PATHWAY TO EMPLOYMENT:

Provides services to individuals who have barriers securing employment such as homelessness, poverty, lack of education, lack of employment skills, little or no employment history and past or current criminal justice system involvement. Pathways to Employment is set apart from other employment programs in that it is designed to help Calgary and area employers overcome labour shortages by providing them access to an untapped labour pool. Employers and employees are supported on an on-going as needed basis to ensure successful placement and to reduce employee retention issues.





"Because of my disability (FASD) I have special needs. With your support, I feel like I can go on to lead a productive, fulfilling, normal life."

-Extended FASD client

"My relationship with myself has changed, and my relationships with others are slowly improving as I calm down."

- Anger Management client

A Canadian study showed that prison literacy programs can reduce recidivism by up to 30%.

"The essence of the employment programs is to support clients who have been beaten up by multiple employment barriers; to help them recognize their unique strengths, be positive, gain current skills and keep moving forward."

- CJHS Adult Services

It's estimated that chronic homelessness costs a total of 1.1 billion or \$35,000 per homeless person each year through being inappropriately "housed" in jails, temporary shelters and hospital emergency departments.



2015 HIGHLIGHTS

JANUARY

- Raising the Roof Campaign launch

FEBRUARY

- Toque Tuesday blitz and media exposure

MARCH

- Participation in Alberta Health Services' Wellness Fair

APRIL

- Youth Residential Services and Roofs for Youth amalgamate. Now called Roofs for Youth.
- Participation in Law Day

MAY

- Crime prevention through social development event for Crime Prevention Week

JUNE

- CJHS Annual General Meeting

JULY

- RESOLVE launches Bedford House video
- Worley Parsons' Day of Caring at Raido House - yard clean up
- Partnership formed between Roofs for Youth & Kids Up Front

- Intact Insurance presents their annual donation to Youth Residential Services at Raido House

AUGUST

- CJHS wins the CREB Foundation's Charitable Foundation nomination contest and receives funding for tree removal and yard clean up at Raido House
- Annual Summer BBQ

SEPTEMBER

- Participation in the United Way Campaign kickoff
- Staff attend National FASD Awareness Day at Fort Calgary
- Participation in the Calgary Police Service District 1 Community Fair

OCTOBER

- Agency plans and participates in the Second Annual AIDWYC Wrongful Conviction Day
- Bantrel Day of Caring for FASD Action Hall
- Participation in Homeless Awareness Prevention Day

- Bedford House compensation hearing

NOVEMBER

- Staff attend Alberta Restorative Justice Conference
- Housing team helps plan the first ever Landlord Appreciation Event
- Leadership Team Retreat
- Planning and participation in the annual Gear Up event for homeless youth
- Partnership formed with Corrections Services Canada to host Calgary Employment Resources Fair in 2016

DECEMBER

- CJHS United Way Committee hosts a silent auction throughout the agency that raised \$1,660 dollars for United Way.
- Annual Housing Team Summit
- Annual Christmas open house and staff party
- Intact Insurance provides Christmas gifts for Roofs for Youth



RESOLVE CAMPAIGN

A Proud Partner in **RESOLVE** www.resolvecampaign.com

The RESOLVE Campaign is the pivotal catalyst that propels vulnerable people from hopelessness to prosperity. CJHS joined the RESOLVE campaign with a shovel ready project. Once financing is secured, within 6 months we will be able to start construction. This time is to allow us to obtain architectural construction drawings, building permits and engage a general contractor.

RESOLVE will end homelessness for 3,000 Calgarians through the collaboration of nine agencies. The nine agencies are:

- AccessibleHousing
- Bishop O'ByrneHousing
- Calgary Alpha House Society
- Calgary HomelessFoundation
- Calgary John Howard Society (CJHS)
- Horizon Housing Society
- Silvera for Seniors
- The Mustard Seed
- Trinity Place Foundation of Alberta

RESOLVE's mandate is "Housing First" – providing individuals the stability of an affordable rental home with the support they need to live successful and sustainable lives. By doing this, we will reduce the cost to taxpayer-funded services like police, EMS, hospitals and the justice system by at least \$34,000 per homeless person annually – so your tax dollars can be reallocated.

Government has recognized that affordable housing with supports is a key issue and that RESOLVE is the solution. Although this last year has been a trying one for Calgary, we are seeing government, corporate and community leaders come together, standing up for all Calgarians and proclaiming that everyone deserves to have a place to call home. To date, we have raised enough to provide 1,181 people with a safe, stable and affordable home.

Have you resolved to end the affordable and supported housing crisis and homelessness in the city we call home?



Sheryl Barlage
*Executive Director
RESOLVE Campaign*



Alan Norris
*Chair, Calgarians Committed to
Change Cabinet
President and CEO, Brookfield
Residential Properties*

BEDFORD HOUSE RELOCATION



cjhs | CALGARY JOHN HOWARD SOCIETY

Goal > \$6 million
Serving 121 marginalized, vulnerable and homeless individuals, who are involved in the justice system, in 6 locations (in addition to scattered-site community housing)



CALGARY JOHN HOWARD SOCIETY

Land contribution \$1.4 M



Rendering for the new Bedford House

Vision: An informed community active in preventing crime.



BOBBSA
BISHOP O'BYRNE
HOUSING for SENIORS
ASSOCIATION



Calgary
Homeless
Foundation



COMMUNITY INVOLVEMENT

CJHS is very involved in the larger Calgary community. Our staff are dedicated to the vision of an informed community active in preventing crime. CJHS staff contribute to boards, groups, committees and associations that matter to our organization and impact our clients.

COMMUNITY INVOLVEMENT

Aboriginal Standing Committee on Housing and Homelessness	Calgary Fetal Alcohol Network	Interagency Housing Liaison Committee
Action Coalition on Human Trafficking Alberta	Calgary Learns Society	Interagency Sector
Affordable Housing Group	Canadian Alliance to End Homelessness	Justice Constellation - Vibrant Communities Calgary
AIDWYC	Canadian Families and Correction Network	Members of the Calgary Residential Renters Association
Alberta Criminal Justice Association	Canadian Housing and Renewal Association	National Youth Justice Network
Alberta Restorative Justice Association	CHF Training Committee	PRHHA Prairie Region Halfway House Association
Alternative to Violence Canada	Circles of Support and Accountability- Mennonite Central Committee	RESOLVE Steering Committee
CAA Advisory Committee	Communications Group	RESOLVE Working Group
CAA Placement Committee - Adult	Financial Futures Collaborative	Society of Educational Resource Group (SERG)
CAA Placement Committee - Youth	Gear Up Committee	United Way Change Collective
Calgary Domestic Violence Collective	Healthy Housing Working Group	Youth Case Management Group
Calgary Drug Treatment Court Board of Directors	HMIS Advisory Committee	Youth Plan Refresh Steering Committee
	Homeless ID Working Group	Youth Sector
	Homeless Serving Agency	

SUPPORT

The work done at CJHS is only possible through funding and donations. Your contributions are greatly appreciated. Thank you.

FUNDERS/DONORS

Al Azhar Shrines Society

Alberta Gaming and Liquor
Commission (Casino revenue)

Alberta Government:

- *Alberta Health Services*
- *Alberta Human Services*
- *Alberta Innovation and Advanced Education*
- *Alberta Justice and Solicitor General*

Alberta Law Foundation

Alberta Native Friendship
Centers Association

Anonymous Donor

Calgary Fetal Alcohol Network

Calgary Homeless Foundation

Calgary Learns

Callow & Associates

The Calgary Foundation

Canadian Red Cross

Canadian Imperial Bank of
Commerce

Cenovus

City Of Calgary:

- *Family and Community Support Services*
- *Crime Prevention Investment Plan*

CREB Charitable Foundation

Government of Canada:

- *Correctional Service Canada*
- *Health Canada*
- *Service Canada*

Harry and Martha Cohen
Foundation

Intact Insurance

First Calgary Financial

Mennonite Foundation of
Canada

Nickle Family Foundation

Raising the Roof

RESOLVE

Schools within:

- *Almadina Language Charter Academy*
- *Calgary Board of Education*
- *Calgary Catholic School District*
- *Foothills School Division*
- *Golden Hills School Division*
- *Mountain View Academy Society*
- *Rocky View School Division*

United Way of Calgary and Area

Private Donor(s)

FINANCIAL STATEMENT

Overall revenue for 2015 has increased by 8% which is due to increased contributions from a number of funders. Participation in the RESOLVE campaign has resulted in additional revenue, reflecting the collaborative effort in this area.

Not reflected in this summary report are non-operating funds received in 2014 related to the settlement of claims around 2013 flood damage.

CALGARY JOHN HOWARD SOCIETY - STATEMENT OF OPERATIONS - UNAUDITED **For the Year Ended December 31, 2015**

Revenue	2015	2014
Calgary Homeless Foundation	2,662,635	2,536,157
Government of Canada	1,389,383	1,272,666
UnitedWay	782,948	675,324
Other revenue	293,170	259,342
Recognition of deferred fundraising revenue	259,059	-
Donations	243,020	187,568
Alberta Law Foundation	234,257	230,243
CFAN FASD Service Network Program	231,317	413,432
Government of Alberta	226,479	106,373
City of Calgary	139,457	147,433
Calgary Learns	122,445	153,191
Fee for service programs	103,395	144,452
Casino	4,495	62,725
	6,692,060	6,188,906

Overall expenses in 2015 have increased by 4.3%. The most significant increases are related to staffing and programming, which are attributable to increased capacity in 2015.

Not reflected in this summary report are funds used towards investment in property improvements, and debt reduction.

CALGARY JOHN HOWARD SOCIETY - STATEMENT OF OPERATIONS - UNAUDITED
For the Year Ended December 31, 2015

Expenses	2015	2014
Salaries and benefits	4,507,245	4,313,168
Programming	1,024,584	933,328
Premises	325,541	394,656
Professional fees	302,218	218,827
Amortization	160,978	126,006
Travel and meetings	154,316	158,144
Office	91,164	76,223
Insurance	51,788	52,080
Staff development	32,100	44,118
Publications and memberships	29,671	23,571
Bank charges and interest	28,492	94,464
Advertising and promotion	7,505	1,381
Administration	6,450	6,450
	6,722,052	6,442,416
<i>Excess (deficiency) of revenue over expenses from Operations</i>	(29,992)	(253,510)

2015 ended with a deficit of \$29,992, which equates to 0.45% of revenue and representing a significant improvement in operating results.

BEDFORD RELOCATION

We have been working on finding a new location for Bedford House since October 2005. This past year has proven to be a year of additional challenges and changes for our community based residential facility.

Early in the year a vacancy date was set so that the building Bedford House had always called home could be torn down for Stampede Park expansion. CJHS needed to act quickly and find a temporary location or face program disruption. Our Staff, Board of Directors, Executive Team and external stakeholders came together to identify a building in Forest Lawn and worked to secure a change in land use, a development permit and conduct community consultation.

Through hard work, Bedford's temporary relocation is now complete and there was no significant disruption to the program. We have a 3-5 year lease at the Forest Lawn location where men will continue to receive support and safely transition back into the community. The new location has been a fresh start for the residents and staff. A significant chapter in Bedford House's history has closed. CJHS is still focused on raising the funds needed to build a permanent facility on Builders Road.



2016 LOOKING AHEAD

This past year has been one of growth at CJHS. We have been growing in terms of the size of our staff, increasing the number of programs and services we offer and expanding our housing first programs.

In 2016, we will help launch and become the operator of Calgary Homeless Foundation's Stepping Stone Manor, the first building to be completed through the RESOLVE campaign. This Housing First building has 30 single self-contained suites and facilities for staff to provide support to the residents.

CJHS looks forward to improving our internal infrastructure by implementing updated policies and procedures and expanding working groups to improve the inclusiveness of our agency. Examples are the Aboriginal Cultural Initiatives working group and the LGBTQ working group. The agency is also working on achieving accreditation for youth programs through the Canadian Accreditation Council.

We look forward to next year and continued dedicated to our work of restoring lives, preventing crime and strengthening communities.









Restoring Lives ■ Preventing Crime ■ Strengthening Communities

917 Ninth Avenue South East | Calgary, Alberta | T 2 G 0 S 5

Phone: 403-266-4566 | Fax: 403-265-2458

Twitter: @preventcrimenow

www.calgaryjohnhoward.org