

## **Youth Residential Services – Awake Overnight Mobile Support Staff – Roofs for Youth**

### **The Agency**

The Calgary John Howard Society (CJHS) is a charity that reduces crime and makes Calgary communities safer by helping youth and adults make positive changes and move away from criminal behaviour. We do this by addressing the root causes of crime through housing, education, employment programs and support so that individuals have alternatives to breaking the law. CJHS is committed to restorative justice and an organizational environment that recognizes the dignity and worth of each person. CJHS values diversity and inclusion and welcomes qualified applicants from all walks of life.

### **The Program**

The Youth Residential Services of the Calgary John Howard Society (CJHS) offers an innovative Housing First approach. We support youth at risk or involved in the justice system in moving from homelessness to a life of independence. Our two residences, **Raido House and Windsor Park**, collaborate with CJHS community caseworkers and community resources to support youth in transitioning to adulthood.

### **The Position**

Reporting to the Team Leader, the Mobile Support Staff will be knowledgeable about the issues youth face in the cycle of homelessness. This position will work alongside the Youth Residential/Roofs for Youth team to:

- Support both Raido House and Windsor Park
- Provide guidance, support and supervision to residents
- Deal with routine and crisis situations
- Maintain a creative and sensitive approach in meeting the needs of the residents
- Role model healthy behaviour for residents
- Complete all documentation and write case notes
- Attend to cleaning and meal preparation
- Provide support to residents in developing independent living skills
- Attend staff meetings
- Knowledge of Housing First and Harm Reduction

The Mobile Support Staff will have: a valid Class 5 Driver's License as they will be required to travel between the two residences; a post-secondary education in a relevant discipline; and two years' experience working with the target population. The successful candidate will be trauma-informed, knowledgeable of the Natural Supports Practice Framework, exhibit strong boundaries, communication and relationship-building skills, and have crisis-prevention and problem-solving skills. Knowledge of the Youth Criminal Justice System is an asset. Candidates for the above position will have to successfully undertake a Calgary Police Information Check (CPIC) and a Child Welfare Information System [CWIS] check. We are hiring for one 30-hour-per-week, full benefit, awake overnight Mobile Support Staff. Brain Story Certification considered an asset.

**Applications will be accepted until a suitable candidate is found.**

**Please submit your cover letter and resume to:  
Lisa McLean, Team Leader – Windsor Park  
Lisa.mclean@cjhs.ca**

*The Calgary John Howard Society thanks all applicants; however, only those considered for an interview will be contacted.*